

# Deson Development International Holdings Limited

# 迪臣發展國際集團有限公司

(Incorporated in Bermuda with limited liability)
(於百慕達註冊成立之有限公司)



ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 2023 環境、社會及管治報告

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SOCIAL AND GOVERNANCE REPORTING

GUIDE

指引內容索引

#### **Environmental, Social and Governance Report**

#### 環境、社會及管治報告

#### **ABOUT THE REPORT**

Deson Development International Holdings Limited (the "Company") and its subsidiaries (collectively referred to as the "Group" or "We") are pleased to present the Environmental, Social and Governance ("ESG") Report (the "ESG Report"), which comprehensively illustrates the ESG strategy and commitment of the Group in fulfilling corporate social responsibility and achieving sustainable development. For further details about the Group's corporate governance frameworks and practices, please refer to the corporate governance report which has been included as part of the Group's Annual Report for the year ended 31 March 2023.

#### **Scope of the Report**

The ESG Report focuses primarily on the environmental and social performance of the Group's core businesses in Hong Kong and the People's Republic of China (the "PRC"), including (i) property development and investment; (ii) trading of medical equipment and home security and automation products, including the provision of related installation and maintenance services; and (iii) operation of a hotel. The ESG Report covers the period from 1 April 2022 to 31 March 2023 (the "Year"). The disclosure of environmental Key Performance Indicators ("KPIs") covered all office operations and a hotel operation of the Group in Hong Kong and the PRC, unless otherwise specified. The Group is continuously looking and developing strategies to enhance its performance in the environmental realm and disclose relevant information in addressing the sustainability concerns of its stakeholders.

#### **Reporting Framework**

The ESG Report is prepared in accordance with the Environmental, Social and Governance Reporting Guide ("ESG Guide") contained in Appendix 27 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited ("Stock Exchange" or "HKEX") and the Group has complied with the mandatory disclosure requirements and the "comply or explain" provisions of the ESG Guide.

#### 有關本報告

迪臣發展國際集團有限公司(「本公司」)及其 附屬公司(統稱「本集團」或「我們」)欣然提呈 環境、社會及管治(「ESG」)報告(「ESG報 告」)。ESG報告全面闡述本集團在履行企業社 會責任及實現可持續發展方面的ESG策略及 承諾。有關本集團企業管治框架及實踐的更 多詳細資料,請參閱本集團截至二零二三年 三月三十一日止年度的年報內的企業管治報 告。

#### 報告範圍

ESG報告主要集中於本集團核心業務在香港及中華人民共和國(「中國」)的環境及社會表現,包括(i)物業發展及投資;(ii)買賣醫療設備及家居保安及自動化產品,包括提供相關安裝及維修服務;及(iii)營運一間酒店。ESG報告涵蓋自二零二二年四月一日至二零二三有明外,環境關鍵績效指標(「關鍵績效指標」)明外,環境關鍵績效指標(「關鍵績效指標」)別蓋所有本集團於香港及中國的辦公室等以酒店營運。本集團不斷尋求及制定實際以釋除其持份者對可持續性的憂慮。

#### 報告框架

ESG報告乃根據香港聯合交易所有限公司(「聯交所」)證券上市規則附錄二十七所載《環境、社會及管治報告指引》(「ESG指引」)所編製,本集團並已遵守ESG指引之強制披露規定及「不遵守就解釋」條文。

#### **Reporting Principles**

The ESG Report adheres to the ESG Reporting Principles set out in the ESG Guide, including materiality, quantitative and consistency. Details are illustrated as follows:

#### Materiality

The content of the Report is determined through stakeholder engagement and materiality assessment process, which includes identifying ESG-related issues, collecting and reviewing the management and stakeholders' opinions, assessing the relevance and materiality of the issues, and preparing and validating the information reported. The ESG Report has covered the key issues that are concerned by different stakeholders.

#### **Ouantitative**

ESG KPIs disclosed in the ESG report are supported by quantitative data and measurable standards. All applicable statistics, calculation tools, methodologies, reference materials and sources of conversion factor used are disclosed when presenting the emission data.

#### Consistency

In order to enhance and maintain meaningful comparability of ESG performances between years, the Group has strived and will continue to adopt consistent reporting and calculation methodologies as far as reasonably practicable. For any changes in methodologies or relevant KPIs used, the Group has presented and explained in detail in the corresponding sections.

#### **Information and Feedback**

Your opinions on the Group's ESG Report and sustainability performance are highly valued. Should you have any queries, comments or suggestions, please contact us at deson@deson.com.

#### 報告原則

ESG報告依照ESG指引中所載的ESG報告原則,包括重要性、量化及一致性。有關詳情闡述如下:

#### 重要性

本ESG報告內容乃通過持份者參與及重要性評估所制定,其中包括識別ESG相關議題、收集並審閱管理層及持份者意見、評估議題的相關性及重要性,以及準備及核實所匯報的資料。本報告已涵蓋不同持份者所關注的重要議題。

#### 量化

ESG報告中披露的環境、社會及管治關鍵績效 指標獲量化數據及可衡量的準則支持。所使 用的一切適用統計數據、計算工具、方法、 參考資料,以及轉換系數來源均在呈列排放 數據時予以披露。

#### 一致性

為提高並保持ESG表現的年度可比性,本集團 致力並將持續在合理可行的情況下採用一致 的匯報及計算方法。就所使用的方法或相關 關鍵績效指標的任何變更,本集團會在相應 章節中詳述並解釋。

#### 資訊及反饋

本集團十分重視 閣下對本集團ESG報告及可持續發展表現的意見。若 閣下有任何疑問、意見或建議,請透過deson@deson.com聯絡本公司。

## ESG RESPONSIBILITY MANAGEMENT ESG Governance

The Group considers good ESG governance as an integral part of the sustainable growth of enterprises. The Board of Directors of the Company (the "Board") thereby has well-defined duties and responsibilities to oversee the Group's execution of ESG-related matters. The Board bears the primary responsibilities for formulating the Group's short-term and long-term ESG strategies, continually overseeing and reviewing the implementation of the ESG policies, and evaluating its ESG performance, so as to strengthen the Group's ESG system and minimise related risks. The Board has delegated the authority to carry out sustainable development measures and to ensure compliance with the relevant laws and regulations. The Board has developed communication channels for its internal business divisions and monitored whether they cooperate effectively with one another to ensure the operation and practices adhere to the Group's ESG initiatives. Besides, the Board has convened meetings to discuss the latest ESG international trends and development, as well as the content of the ESG Report, and understand the annual ESG highlights and risks of the Group.

The Board is responsible for prioritising ESG issues by executing the stakeholder engagement process. The Board has developed engagement channels to foster effective communication between the Group and its stakeholders. In order to facilitate the prioritisation of ESG issues, the Board has appointed third-party ESG consultants to conduct a materiality assessment through internal stakeholder surveys. The issues that are likely to influence our stakeholders and business are regarded as material issues. The Board is well-informed about the results and concludes the material ESG issues. The Board shall regularly review the engagement channels and keep abreast of stakeholders' expectations.

The Board shall continue to seek opportunities to improve its ESG performance and set and review goals with reference to the Group's material issues identified. The Board shall share the annual ESG achievements and target meeting progress with stakeholders through the ESG Report.

#### ESG責任管理 ESG管治

董事會負責通過執行持份者參與過程,為ESG 議題進行優次排序。董事會已制定參與渠道, 以促進本集團及持份者之間的有效溝通。為 了便於ESG議題的優次排序,董事會已任命第 三方ESG顧問通過內部持份者調查進行重要 性評估。可能影響我們的持份者及業務的議 題被視為重大議題。董事會充分了解結果並 總結重大ESG議題。董事會將定期檢討參與渠 道並及時了解持份者的期望。

董事會將繼續尋找機會改善其ESG表現,並參 考本集團已確定重大議題而設定和檢討目標。 董事會將通過ESG報告分享年度ESG成就和目 標實現進展情況。 To facilitate the Group's achievements on ESG matters, the Group has established the committee of the Board of Directors of the Group (the "Board Committee") during the Year. The Board Committee aims to enhance the Board involvement in ESG issues. The Board Committee is delegated with full powers of the Board to develop strategic planning on ESG, to implement policies regarding the ESG issues. The Board Committee will proactively monitor and stay up-to-date with the latest developments in ESG performance, and take any necessary action to ensure that the Group not only fulfills its obligations under the new mandatory disclosure requirement but also strives to continuously improve its ESG performance.

為促進本集團在ESG事宜上取得成果,本集團 於本年度成立了本集團董事會委員會(「董事 會委員會」)。董事會委員會旨在加強董事會 對 ESG議題的參與。董事會委員會被董事會 授予的全部權力,以制定ESG戰略規劃,以實 施有關ESG議題的政策。董事會委員會將主動 監察和了解ESG績效的最新發展,並採取任何 必要的行動以確保該集團不僅履行其在新強 制性披露要求下的義務,並致力不斷提高其 ESG績效。

#### **Stakeholder Engagement**

The Group understands the importance of maintaining close contact and effective communication with our stakeholders. Therefore, we have engaged our stakeholders through diversified channels during the Year. The participation of both internal and external stakeholders not only facilitated the evaluation of our current management approaches to the environmental and social performance but also consolidated our sustainability strategies for future development. The Group has established a range of communication channels and platforms for gaining a better understanding of the stakeholders' expectations of the Group's ESG performance and thus providing timely responses.

#### 持份者參與

本集團深明與持份者保持密切聯繫及有效溝 通的重要性。因此,我們於本年度已通過各 種的渠道與持份者接觸。內部及外部持份者 的參與不僅促進我們目前在環境及社會表現 方面的管理方法的評估,亦鞏固我們未來發 展的可持續發展策略。本集團已成立一系列 的溝通渠道及平台,以更好地了解持份者對 本集團ESG表現的期望,從而提供適時的回

#### Stakeholders 持份者

#### **Expectations and Requirements** 期望與要求

#### Means of Communication and Response 溝通及回應方式

#### Government and Regulators 政府及監管機構

- Compliance with national policies, laws and regulations 遵守國家政策、法律及法規
- Tax payment in full and on time 按時足額納税
- 安全建造項目
- Safe construction projects

#### **Shareholders** 股東

- Returns 收益回報
- Operational compliance 合規營運
- Growth in corporate value 企業價值提升
- Information transparency and effective communication 資訊透明及有效溝通

- Regular submission of reports 定期提交報告
- Regular meetings with regulators 定期與監管機構會面
- Examination and inspection 審查與檢驗
- General meetings 股東大會
- Announcements, annual report and circulars

公告、年報和通函

Email, telephone communication and company website 電郵、電話溝通及公司網站

Stakeholders 持份者	Expectations and Requirements 期望與要求	Means of Communication and Response 溝通及回應方式
Business Partners 業務夥伴	<ul> <li>Operation with integrity 誠信經營</li> <li>Fair competition 公平競爭</li> <li>Performance of contracts 依法履約</li> <li>Mutual benefits 互惠互利</li> </ul>	<ul> <li>Business communication 業務溝通</li> <li>Engagement and cooperation 參與和合作</li> </ul>
Customers 客戶	<ul> <li>Quality products and services 優質產品與服務</li> <li>Health and safety 健康與安全</li> <li>Performance of contracts 依法履約</li> <li>Operation with integrity 誠信經營</li> </ul>	<ul> <li>Customer service centre and hotlines 客戶服務中心和熱線</li> <li>Customer feedback surveys 客戶反饋調查</li> <li>Customer communication meetings 客戶溝通會議</li> <li>Social media platforms 社交平台</li> </ul>
Environment 環境	• Energy conservation and emission reduction 節能減排	<ul> <li>Encouraging and sponsoring employees to participate in environmental related charity events 鼓勵並贊助員工參與環境相關的公益 活動</li> </ul>
Employees 僱員	<ul> <li>Protection of rights and interests 維護權益</li> <li>Occupational health and safety 職業健康與安全</li> <li>Remunerations and benefits 薪酬福利</li> <li>Career development 事業發展</li> <li>Care for employees 關懷員工</li> </ul>	<ul> <li>Employee mailbox 員工信箱</li> <li>Training and workshops 培訓與工作坊</li> <li>Employee activities 員工活動</li> </ul>
Communities and the Public 社區與公眾	<ul> <li>Improvement in community environment 改善社區環境</li> <li>Participation in charity 参與公益事業</li> <li>Information transparency 資訊公開透明</li> </ul>	<ul> <li>Company website 公司網站</li> <li>Announcements, annual report and circulars 公告、年報和通函</li> <li>Interview with media 傳媒訪問</li> <li>Social media platforms 社交平台</li> <li>Participation in and provision of sponsorship for charity events 參與及贊助公益活動</li> </ul>

#### **Materiality Assessment**

Further to the communication channels established to collect stakeholders' opinions and expectations, the Group has extended its understanding of a range of ESG-related issues via diversified opinion collection from different stakeholders. The Group has also gathered the management's views on ESG-related issues through questionnaires. The information gathered, after being analysed along with materiality maps provided by well-known external institutions¹ and professional opinions from third-party professionals helped the Group identifying and prioritising ESG issues which are of concerns to our stakeholders and are highly related to the Group's business.

#### 重要性評估

除建立溝通渠道收集持份者的意見及期望外,本集團亦通過向不同的持份者收集各種意見,擴大其對一系列ESG相關議題的了解。本集團亦通過問卷調查收集管理層對ESG相關議題的看法。所收集的資料經分析後連同知名外部機構提供的重要性圖譜」以及第三方專家提供的專業意見,協助本集團識別持份者所關注且與本集團業務密切相關的ESG議題並釐定其優先次序。

Aspects 範疇	Material Issues 重要議題
Environment 環境	<ul> <li>Energy Management 能源管理</li> <li>Water Management 水資源管理</li> <li>Greenhouse Gases Emissions 溫室氣體排放</li> <li>Ecological Impacts 生態影響</li> <li>Opportunities in Green Building 綠色建築機遇</li> <li>Physical Impacts of Climate Change 氣候變化的實際影響</li> </ul>
Labour Practices 勞工常規	<ul> <li>Employee Engagement, Diversity &amp; Inclusion 員工參與,多元化及包容性</li> <li>Labour Management 勞工管理</li> <li>Human Capital Development 人力資本發展</li> <li>Occupational Health and Safety 職業健康與安全</li> </ul>
Operation Practices 營運慣例	<ul> <li>Product Quality &amp; Safety 產品質素與安全</li> <li>Privacy &amp; Data Security 私隱及數據安全</li> <li>Supply Chain Management 供應鏈管理</li> <li>Business Ethics</li> </ul>

商業道德

- The materiality maps referenced in the materiality assessment include the ESG Industry Materiality Map and the SASB Materiality Map produced respectively by MSCI and the Sustainability Accounting Standards Board (SASB).
- 重要性評估所參考的重要性圖譜分別包括由摩根 士丹利資本國際公司(MSCI)提供的ESG行業重要性 圖譜及由永續會計準則委員會(SASB)提供的SASB重 要性圖譜。

# PROTECTING OUR ENVIRONMENT Environmental Principles

The Group attaches great importance to environmental impact reduction and is committed to embedding corporate social responsibility into its business operations. To ensure environmental compliance and proper implementation of environmental protection measures in our property development projects, the Group has strictly required its contractors to comply with the laws and regulations in relation to environmental protection, including but not limited to the Atmospheric Pollution Prevention and Control Law of the PRC, the Water Pollution Prevention and Control Law of the PRC and Law of the PRC on Prevention and Control of Environmental Pollution by Solid Waste. Further to the environmental compliance with relevant laws and regulations, the operation of the Group's hotel business has also obtained admissible approvals from government authorities, such as Food Operation License, Hygiene License and Special Trade Permit.

The Group highly recognises the importance of environmental protection, and contractors are thereby required to comply with all the rules and regulations set out by the Group and relevant authorities. The environmental and site hygiene issues regarding the management system as well as the on-site performance are also reviewed on an on-going basis to further control the environmental impacts arising from our operations. In addition, the Group's hotel operation business in Kaifeng, PRC, has achieved "Level One Certification" of the IHG Green Engage™ system awarded by the IHG Corporate Responsibility Team. The Group will set targets and continue its effort in reducing its environmental impacts and operating in a sustainable way.

#### 環境保護 環境原則

本集團十分明白環境保護的重要性,故承建商須遵守本集團及相關機構所制定的所有規則及法規。本集團亦持續審視與管理系統相關的環境及地盤衛生問題和地盤工作表現,以進一步控制我們的營運所造成的環境影響。此外,本集團位於中國開封市的酒店營運等。此外,本集團位於中國開封市的酒店營運發務已獲得洲際酒店集團企業責任小組頒發可濟線色參與系統「一級認證」。本集團將可立目標及繼續努力減少對環境的影響並以可持續的方式營運。

The environmental objectives of the Group are summarised as 本集團的環境目標概括如下:

Environmental Aspects 環境範疇	Strategic Goals 策略性目標	Quantitative Target 數據性目標
Greenhouse Gas Emissions 溫室氣體排放	<ul> <li>To promote a low-carbon lifestyle in the workplace 於工作場所提倡低碳生活方式</li> </ul>	<ul> <li>To achieve 1% reduction in intensity of air pollutant emission, greenhouse gas emission, energy and water</li> </ul>
Energy 能源	<ul> <li>To enhance employees' awareness towards energy conservation in the workplace 於工作場所提升僱員對節約能源的 意識</li> </ul>	consumption, and waste emission per number of employee comparing to 2022/23 與2022/23相比,每名員工的空氣污染物排放、溫室氣體排放、
Water 用水	<ul> <li>To enhance employees' awareness towards water conservation in the workplace 於工作場所提升僱員對節約用水的 意識</li> </ul>	能源和水資源消耗以及廢棄物排 放的強度均減少1%
Waste 廢棄物	• To enhance employees' awareness towards waste reduction at source and encourage the procurement of recyclable or reusable products in the workplace 於工作場所提升僱員對源頭減廢的意識及鼓勵採購可回收或可重用的產品	

During the Year, the Group was not aware of any non- 本年度,本集團並未知悉任何違反環境相關 compliance with environment-related laws and regulations. 之法律及法規的行為。

# **Emission Treatment Waste Management**

Non-hazardous waste from office operations of the Group is mainly general refuse, while the hazardous waste mainly includes waste toner cartridges, waste light tubes and waste light bulbs. In general, recyclable materials are sorted and transferred to recycling companies regularly. The Group aims to reduce both non-hazardous and hazardous waste by enhancing employees' awareness towards waste reduction at source and encouraging the procurement of recyclable or reusable products in the workplace. Staff members are encouraged to reuse office supplies including stationeries, envelopes and folders, to greatly minimise wasting of materials and waste disposed of. Also, employees are encouraged to purchase green products, such as rechargeable batteries and recyclable toner cartridges, instead of disposable products. To further enhance employees' awareness of waste reduction, the Group has posted environmentally friendly and resources saving reminders in the offices to encourage the use of reusable dishware and cutlery instead of disposable ones.

As for site operation, contractors are required to handle different types of waste according to the requirements imposed by the laws and regulations in relation to waste handling. For example, both construction waste and daily operation waste should be sorted before storing in semi-sealed garbage stations and cleared out regularly. To reduce construction waste at source, contractors are encouraged to reuse materials to the greatest extent.

#### Air Emission Control

The air pollutant emission of the Group takes the form of vehicle exhausts. As a way to reduce emissions from the vehicle fleet, the Group has purchased vehicles with small engine displacements, and has regularly checked and maintained the vehicles. For site operation, dust is the major air pollutant stemming from construction activities. Thus, we require contractors to comply with the relevant laws and regulations, so as to alleviate the impacts on air quality at construction sites. For example, buildings under construction are covered with mesh safety nets in order to prevent the emission of fugitive dust.

#### 排放物處理 *廢棄物管理*

就地盤作業而言,承建商須根據有關廢棄物處置的法例及法規所實施的規定處理不同種類的廢棄物。例如,我們會將建築垃圾和一般垃圾進行分類,才儲存到半密封垃圾站,並定期清理。為從源頭減少建築廢棄物,我們鼓勵承建商盡可能重用材料。

#### 空氣排放管控

本集團空氣污染排放主要為汽車廢氣。為降低車隊的排放,本集團已購入低排氣量的汽車並定期檢查及維護車輛。就地盤作業而言,主要空氣污染物為建造活動產生的塵埃。因此,我們要求承建商遵守相關法例及法規以減輕施工現場對空氣質素造成的影響。例如,使用密目式安全網對在建建築物進行封閉,防止施工過程揚塵。

To reduce the emissions of greenhouse gases as well as carbon footprint, the Group has taken steps to manage the energy consumption patterns in its business operations. Apart from direct emissions from fuels used in vehicles and stationary combustion equipment, the Group's sources of greenhouse gas emissions include energy indirect emissions from purchased electricity, and other indirect emissions from the disposal of paper, water and sewage treatment and business air travel. The Group aims to achieve the objective of greenhouse gas emissions reduction by promoting a low-carbon lifestyle in the workplace. During the Year, the Group has set the target of 1% reduction in intensity of air pollutant emission and greenhouse gas emission per number of employee for the coming year. In order to achieve the Group's objective, the Group has encouraged employees to use public transit and ride-sharing, and to avoid unnecessary business air travel by replacing it with video conference meetings. For unavoidable business trips, the Group has prioritised direct flights to reduce extra emissions of greenhouse gases due to flight transits. In addition, employees are encouraged to plant green plants in the office area to further offset carbon footprints.

為減少溫室氣體排放及碳足跡,本集團已採 取措施管理其業務營運中的能源消耗模式。 除來自車輛及固定燃燒設備所使用的燃料產 生的直接排放外,本集團的溫室氣體排放源 亦包括外購電力所產生的能源間接排放,以 及棄置紙張、食水和污水處理以及商務差旅 所產生的其他間接排放。本集團旨在通過在 工作場所提倡低碳生活方式來實現溫室氣體 減排的目標。於本年度內,本集團已將來年 每名員工的空氣污染物排放強度和溫室氣體 排放強度設定為減少1%。為了達成本集團的 目標,本集團已鼓勵員工乘搭公共交通工具 和共享交通工具,並以視頻會議取代和避免 不必要的商務差旅。對於無可避免的商務差 旅,本集團已優先選擇直航,以盡量減少轉 機所產生的額外溫室氣體排放。此外,我們 亦鼓勵僱員於辦工室內種植綠色植物以進一 步抵銷碳足跡。

For the Group's hotel operation business, environmentally-friendly behaviours among our employees and guests are encouraged by promoting the message of energy saving. For instance, energy-saving tips and reminders ranging from turning off electronics when not in use to adjusting the air-conditioners to the ideal temperature for thermal comfort have been posted in the hotel lobbies and the guestrooms to reduce energy consumption as well as greenhouse gas emission. We have also made use of natural gas-powered equipment to reduce the emission of air pollutants and carbon dioxide. The Group's hotel has obtained the Registration of Pollution Discharge for Fixed Pollution Sources from the Environmental Protection Bureau of Kaifeng City for the construction project of its natural gas-powered equipment expansion. Several air emission control measures have been carried out to ensure compliant emission.

#### Wastewater Treatment

Water consumption of the Group is mainly attributed to general office uses, site operation and hotel operation. Domestic sewage from our offices is directly discharged to the municipal drainage system. In terms of site operation, contractors should bear the responsibility for conducting proper wastewater treatment to mitigate adverse water quality impacts in accordance with the requirements stipulated in the relevant laws and regulations. For instance, wastewater from site operation is collected in a wastewater collection well of the construction site and is left to settle before discharging to the city sewage, so as to avoid discharging of sand and large particles to the drain when significant water pollution problem is anticipated. The Group has also conducted regular water pipe leakage tests in sections and performed maintenance work to ensure water is not wasted through leakages. For the hotel operations business, the Group recognises that it produces wastewater throughout its operations, such as sewage from cooking and food waste. Therefore, in order to reduce the Group's environmental impact on water sources, the Group has installed on-site preliminary treatment facilities for processing kitchen sewage before discharging to the municipal drainage system.

Looking ahead, the Group will continue to put efforts into controlling emissions so as to reduce the environmental impact caused by its operation.

#### **Resources Conservation**

The major resources consumption during the Group's operation is paper, energy and water. To reduce the amount of paper used, the Group has encouraged its employees to minimise the number of photocopies by using electronic means as replacement and adopting double-sided printing whenever possible. Furthermore, the Group has utilised the 'pull printing' system to reduce the number of printouts that are collected by users. Through making use of energy-efficient multifunction devices, documents are only released for printing when the staff has authenticated themselves at the device, so the amount of paper waste could be better managed. Besides, waste paper collection boxes are also placed in the office to collect non-reusable waste paper for recycling.

#### 污水處理

本集團的用水需求主要源自一般辦公室用途、 地盤作業及酒店經營。辦公室產生的生活污 水會直接排入市政排水系統。就地盤作業而 言,承建商應根據相關法律及法規所規定的 要求,承擔妥善處理廢水的責任以減少對水 質的有害影響。例如,施工污水必須先經施 工現場內之集水井沉澱後,方可排到城市排 水設施,以避免排放沙礫及大顆粒至排水管, 從而出現嚴重的水污染問題。本集團亦定期 分段進行水管洩漏測試及維修工作,以確保 不會因滲漏而浪費水資源。就酒店經營業務 而言,本集團確認其在整個經營過程中產生 廢水,例如煮食及食物殘餘產生的污水。因 此,為減少本集團對水源的環境影響,本集 團已安裝現場初步處理設施以處理廚房污水, 然後方排放至市政排水系統。

展望未來,本集團將繼續致力控制排放,以減輕因其營運而對環境造成的影響。

#### 節約資源

本集團營運所消耗的主要資源為紙張、能源 及水。為減少紙張用量,本集團鼓勵僱員以 電子方式以代替複印及盡量採用雙面打印 減少複印數量。除此以外,本集團已使用 使用者收取的「截取打印」系統以減少打印 量。通過使用高效節能的多功能設備,員 僅在裝置上進行身份驗證後才能打印文件, 從而可更好地管理浪費紙張數量。此外, 辦 公室內亦設有廢紙收集箱,以收集不可重用 的廢紙作回收之用。 The Group has set objectives of enhancing employees' awareness towards water and energy conservation in the workplace. During the Year, the Group has set the target of 1% reduction in intensity of energy and water consumption per number of employee for the coming year. In terms of energy saving, the Group has selected energy-efficient printer models and encouraged employees to switch off the lighting and air conditioning when not in use to avoid energy wastage and reduce carbon emissions. Lighting systems in the offices are set up in a way where different areas have dedicated light switches, while regular maintenance and cleaning are conducted to ensure high efficiency of lighting. Besides, the Group allows employees to wear casual clothes in the office, in order to reduce the use of air conditioning. Regarding water conservation, the Group has reduced the water pressure of taps to the lowest practical level. Also, our employees are also reminded of the importance of water conservation and are encouraged to adopt water-saving measures, such as turning off faucets tightly after use to avoid water wastage. The Group will continue to enhance energy and water usage efficiencies, and hence to consume resources in a reasonable manner and reach the targets. The Group has not encountered any issue in sourcing water that is fit for purpose during the Year.

本集團已訂立於工作場所提升僱員對於節約 用水及能源的意識之目熛。於本年度內,本 集團已將來年每名員工的能源和水消耗強度 設定為減少1%。為降低能源消耗、避免浪費 能源及減少碳排放,本集團已選用高能源效 益的打印機型號,並鼓勵僱員關掉不使用的 照明及空調。我們為不同區域的辦公室照明 系統設置專屬照明開關,同時進行定期維護 和清潔以確保高照明效率。此外,我們允許 僱員於辦公室穿休閒服裝,以減少使用空調。 至於節約用水,我們將水龍頭的水壓降低到 最低實用水平。此外,我們亦提醒僱員節約 用水的重要性並鼓勵其採用節約用水措施, 例如用後關緊水龍頭,以免浪費用水。本集 團將繼續提升能源及水的使用效益,從而達 致合理的資源消耗及達成目標。於本年度, 本集團並沒有在求取適用水源上遇到任何問 題。

For our hotel operation, the Group has strived to achieve better energy efficiency with a more advanced management system. To be specific, multi-zone lighting controls with automatic induction devices have been installed to cater for the needs of guests according to the real-time demand in a day for reducing unnecessary lighting. Our hotel is utilising LED lights as the main lighting in guest rooms, lobbies and corridors for the purpose of enhancing operation efficiency and saving energy. The management system also included considerations for water chillers and air conditioning, and it was connected with a hotel equipment start-up schedule. The Group has developed a comprehensive implementation plan about each piece of equipment and has allocated to the appropriate staff members to ensure the operation of the advanced management system. The Group also regularly inspected and maintained the valves and pipes to prevent the leakage of natural gases and water. Additionally, appraisal assessment for hotel staffs in Kaifeng has added a session of energy control and consumption reduction, to motivate the employees' environmentally friendly behaviour. Besides, we have encouraged hotel guests to participate in the bed linen reuse program and the linen would be changed only upon requests to save the consumption of resources, especially water used for cleaning and washing hotel equipment. During the Year, our hotel has taken progressive steps to enhance its environmental performance and hence secured relevant certification endorsements.

在酒店營運中,本集團致力通過更先進的管 理系統實現更佳能源效率。具體而言,我們 已在多區照明控制器安裝自動感應裝置,以 按一天的實時需要滿足客戶的需求,減少不 必要的照明。我們酒店正在使用LED燈作為客 房、大堂和走廊的主要照明,以提高營運效 率和節約能源。管理系統還包括對冷水機和 空調的考量,並與酒店設備啟動時間表連接。 集團制定了關於每台設備的全面的實施計劃, 並分配給合適的人員,以確保先進管理系統 的運行。本集團還定期檢查和維護閥門和管 道,以防止天然氣和水的洩漏。此外,開封 市酒店員工考核中增加了節能降耗環節,以 激勵員工的環保行為。此外,我們鼓勵酒店 客戶參與床單重用計劃,且床單僅會在客戶 的要求下才會更換,以節省資源消耗,特別 是清潔及洗滌酒店設備的用水。於本年度, 我們的酒店已循序漸進地提升其環保表現, 並因此獲得相關認證。

Due to the nature of our property development and investment business, no packaging materials are used during our operations. For the trading of medical equipment and home security and automation products business, products are generally packaged by suppliers using recyclable carton boxes. Therefore, no additional use of packaging material is induced.

由於本集團物業發展及投資業務的性質,本 集團的營運並不涉及包裝材料使用。至於本 集團買賣醫療設備及家居保安及自動化產品 業務,產品主要沿用供應商所提供的可回收 紙箱,故此不涉及額外包裝物料使用。

#### **Responding to Climate Change**

The Group recognises that climate change is one of the biggest worldwide challenges in the 21st Century. Therefore, we strive to improve the Group's business resilience against potential climate-related risks and develop better strategies to mitigate the negative impacts on our operations. Considering the risk of occurrence of higher frequency and intensity of extreme weather events, the Group has established natural disaster emergency plans which act in accordance with the Emergency Response Law of the PRC, Flood Control Law of the PRC, Law of the PRC on Protecting Against and Mitigating Earthquake Disasters and other national laws and regulations. In order to attain better climate-related risk management, the Group has formulated various management measures and required the management personnel to set a good example for employees, with an aim to safeguard the safety of employees and reduce both financial and physical loss.

#### 應對氣候變化

本集團深明氣候變化是21世紀全球最大的挑戰之一。因此,我們致力提高本集團大應其之氣候相關風險的業務彈性,並制定響更發運時帶來的負面影響更發生的頻繁程度及強壓,本集團根據《中華人民共和國防洪法》、《中華人民共和國防洪法》、《中華人民共和國防洪法》、《中華人民共和國防洪法》及其他全國性理共和國防震減災法》及其他全理性理共和國防震減災法》及其他全理性理共和國防震減災法》及其他全理性理共和國防震減災法》及其他全理性理共和國防震減災法》及其他全理性理共和國防震減災法》及其他全理性理共和國防震域的共產人民,中國政策的對於

On the other hand, climate change might create new business opportunities for the Group due to potential changes in customer preference for environmentally-friendly goods and services. Such transformation might lead to changes in the demand for goods and services as well as revenue mix and sources. The Group will spare no effort to maintain its market competitiveness while supporting the global climate mitigation measures.

另一方面,由於客戶傾向環保商品及服務的潛在變化,氣候變化可能為本集團創造新商機。有關轉變可能會導致商品及服務的需求以及收入組合及來源發生變化。本集團在支持緩解全球氣候變化措施的同時亦將不遺餘力地保持其市場競爭力。

In order to combat climate change, the Group has always paid attention to the international trend and goal of achieving carbon neutrality. In the future, the Group shall proactively support the relevant scheme launched by local government authorities.

為遏制氣候變化,本集團一直留意國際實現 碳中和之趨勢和目標。未來,本集團將積極 支持地方政府當局推行之相關計劃。

#### CARING ABOUT OUR EMPLOYEES Employment and Welfare

The Group believes that employees are the most valuable and indispensable assets in its pursuit of success. To protect the rights and interests of the employees, we strictly abide by the laws and regulations, such as the Employment Ordinance (Cap. 57 of the Laws of Hong Kong), the Employees' Compensation Ordinance (Cap. 282 of the Laws of Hong Kong), the Labour Law of the PRC, and the Labour Contract Law of the PRC.

#### 關愛僱員

#### 僱傭及福利

本集團堅信僱員是其最寶貴及不可或缺的資產,亦是本集團成功的要素。為保障僱員的權益,我們嚴格遵守香港法例第57章《僱傭條例》、香港法例第282章《僱員補償條例》、《中華人民共和國勞動法》及《中華人民共和國勞動合同法》等法例及法規。

We have established a sound recruitment system to ensure our recruitment work is conducted in accordance with the work requirements set out by each department. Regardless of nationality, gender, age, race, religious belief or disability, candidates with relevant professional qualifications and working experiences would receive equal consideration for employment. To prevent child labour, we strictly comply with the Employment of Children Regulations (Cap. 57B of the Laws of Hong Kong) and the Provisions on the Prohibition of Using Child Labour of the PRC by closely examining the identification documents of candidates. In order to prevent forced labour, the duties and responsibilities of the position are clearly stated on the employment contract to protect the rights of employees. To ensure that our employees have sufficient time to rest, relevant policies on standard working hours and rest periods are in line with the relevant employment laws and regulations, which have been clearly stated in the employment contract. Once such labour incidents are discovered, the Group shall investigate the cases and dismiss the related employees promptly. During the Year, no child or forced labour was employed.

我們已建立完善的招聘制度,確保按各部門 制定的工作要求進行招聘工作。不論國籍、 性別、年齡、種族、宗教信仰或殘疾等情況, 具有相關專業資格及工作經驗的求職者均享 有同等的就業機會。為防止僱用童工,我們 嚴格遵守香港法例第57B章《僱用兒童規例》 及中國《禁止使用童工規定》,並對求職者的 身份證明文件進行仔細核實。為避免強制勞 工,職位的職責及責任已於僱傭合約清晰列 明以保障僱員權益。為確保僱員有足夠的休 息時間,標準工作時數及休息時間的相關政 策均遵循相關僱傭法律及法規並於僱傭合約 清楚列明。一經發現有關童工及強制勞工的 勞動事件,本集團將展開調查,並立刻解僱 相關員工。於本年度內,本集團沒有僱用童 工或強制勞工。

Upon joining the Group, we offer employees a competitive remuneration package, which is determined, reviewed and adjusted with reference to the performance of employees and the Group as well as the market condition and practices. Employees with outstanding performance in their appraisal will be given promotion opportunities, which enables long-term development of employees together with the Group.

加入本集團後,我們為僱員提供有競爭力的 薪酬待遇。薪酬乃基於僱員表現、本集團業 績、市場狀況及慣例而釐定、檢討及調整。 在評估中表現優異的僱員將可獲晉升機會, 使其可於本集團中享有長遠發展機會。

Great importance is attached to the well-being and work-life balance of our employees. The Group has provided various benefits to employees, such as employee's compensation insurance, medical insurance and personal accident insurance to its Hong Kong employees. We also make monthly contributions to Mandatory Provident Fund Schemes under the Mandatory Provident Fund Schemes Ordinance (Cap. 485 of the Laws of Hong Kong) and Occupational Retirement Schemes under the Occupational Retirement Schemes Ordinance (Cap. 426 of the Laws of Hong Kong) for employees working in Hong Kong, and the Five Social Insurances and One Housing Fund for employees working in the PRC. Besides, employees are entitled to annual leaves, wedding leaves, compassionate leaves, maternity leaves, paternity leaves as well as statutory holidays. Throughout the Year, we organised leisure activities for our employees, such as Christmas and anniversary celebration activities, so as to promote the physical and mental well-being of our employees, and to foster a sense of belonging to the Group.

When an employee resigns, an exit interview will be arranged to better understand the reason for an employee's resignation and payment of outstanding wages will be made pursuant to the requirements of the relevant laws and regulations.

倘若有僱員呈辭,將安排離職面談,以便更 好地了解僱員辭職的原因並按照有關法例及 法規的要求支付未結算薪資。

#### **Health and Safety**

The Group highly prioritises occupational health and safety of our employees; therefore the Group adheres to the people-oriented approach and actively pushes forward safety measures in the workplace. To raise our employees' awareness towards health and safety, occupational health and safety posters issued by the Occupational Safety & Health Council of Hong Kong, regarding tips for stress management at work, proper use of computers, and guidelines on stretching exercises, are put up at prominent areas in the offices. The Group has also purchased equipment such as metal step ladders for employees to reduce their risk of injury.

As a responsible property developer, on-site health and safety are of paramount importance to the Group. During the tendering process, contractors are required to hold valid safety production licenses. The Group also pays considerable attention to the health and safety of its site workers, contractors are thereby required to strictly comply with the laws and regulations associated with health and safety, such as the Law of the PRC on the Prevention and Control of Occupational Diseases and the Work Safety Law of the PRC.

To ensure a healthy and safe workplace, contractors are required to establish clear safety policies and contingency plans for handling and reporting of emergencies, accidents and occupational diseases. Regular safety inspections are conducted by our safety officers in collaboration with the site workers in order to quickly identify safety hazards. Managers of the safety department, engineering department, and project team are required to conduct at least two thorough inspections and ratings per month. If any safety hazard is discovered, the contractors shall implement remedial actions to prevent the occurrence of accidents. They are also required to provide suitable personal protective equipment for site workers and hold regular meetings with various parties to monitor the implementation and enforcement of the health and safety policies. The Group has also engaged an external supervision company to oversee the construction progress and on-site safety. Any non-compliance discovered by the supervision company during the inspection will be communicated with contractors and mitigation measures will be taken by the relevant parties upon request.

#### 健康與安全

本集團高度重視員工的職業健康與安全,堅守以人為本的方針,並積極推行職場安全措施。為提高員工健康和安全意識,我們在辦公室的當眼位置張貼由香港職業安全健康局印發有關管理工作壓力的小貼士、正確使用電腦及伸展鍛煉指引的職業健康安全海報。本集團亦已為僱員購買金屬梯架等設備以降低其受傷的風險。

作為負責任的物業發展商,地盤工作人員的健康與安全對本集團而言至為重要。招標過程中,承建商須持有效的安全生產牌照。本集團亦相當關注地盤工人的健康與安全,故承建商須嚴格遵守健康及安全相關的法例及法規,如《中華人民共和國職業病防治法》及《中華人民共和國安全生產法》。

Further to ordinary health and safety measures adopted, the Group has also introduced a series of epidemic control policies to reduce the risk of virus transmission and protect the health of our employees during the outbreak of the Corona-virus Disease 2019 ("COVID-19") pandemic. Various pandemic prevention measures and guidelines have been implemented in different offices and work locations to ensure optimal hygiene.

除所採取的一般健康及安全措施外,在2019 冠狀病毒病(「冠狀病毒」)疫情爆發期間,本 集團亦推行一系列疫情控制政策,以減低病 毒傳播的風險,保護僱員的健康。在不同的 辦公室及工作地點實施各種預防疫情的措施 及指引,以確保最佳的衛生狀況。

For the workplace in Hong Kong, the Group has issued guidelines and memorandums on specific requirements for disease control, such as requiring employees to wear face masks and apply hand sanitisers. Besides, desk shields and temperature measurement devices were set at the reception and medical grade disinfections were arranged in office premises. Furthermore, the Group has launched flexible work arrangements, such as distant working and rotation of working teams, and has reduced in-person business meetings through the utilisation of video conferencing to safeguard the health of our employees.

本集團在香港的辦公室發佈了控制疾病措施 的指引和備忘錄,例如要求員工佩戴口罩和 使用手部消毒劑。此外,我們於接待處設置 防護屏障及溫度測量設備,我們亦安排於辦 公室內進行醫療級消毒。除此以外,本集團 亦推行靈活的工作安排,例如遠距離工作及 工作團隊輪班,並通過使用視頻會議減少親 身參加商業會議,保障僱員的健康。

For the PRC offices, a disease control and prevention committee has been set up to oversee and monitor the effectiveness of the disease prevention measures implemented in the offices. The Group is also committed to putting in place enhanced health and hygiene measures that align with the necessary protocols required by government authorities. Taking the hotel operation business as an illustration, a set of standard operating procedures for all individuals who entered the hotel lobby was introduced, requiring both guests and employees to pass temperature checks and wear a face mask. Moreover, the Group has developed a guideline for the prevention and response to COVID-19 illustrating the anti-pandemic responsibilities of general manager and relevant departments. The Group has also made notable efforts behind the scenes, such as offering personal hygiene and health training to all the frontline staff to ensure stringent hygiene standards were met in any hotel spaces. Items within restaurant, corridor, lobby, front desk, public washroom, septic tank, garbage room are disinfected frequently to prevent the widespread of COVID-19. As a caring and responsible employer, the Group will continue to keep close monitoring of the pandemic situation as well as responding to the needs of our employees.

就中國的辦公室而言,我們已成立疾病控制 和預防委員會,以監督及監測各辦公室內執 行疾病預防措施的有效性。本集團亦承諾加 强健康及衛生措施,使其符合政府當局規定 的必要措施。以酒店營運業務為例,我們對 所有進入酒店大堂的人員實行一套標準操作 程序,要求客戶及僱員均要通過體溫檢查並 戴上口罩。此外,本集團已制定預防和應對 冠狀病毒的指引,以説明總經理及相關部門 的防疫責任。本集團在幕後亦作出顯著的努 力,例如為所有的前線員工提供個人衛生及 健康培訓,以確保在任何酒店場所均能達到 嚴格的衛生標準。經常對餐廳、走廊、大堂、 前台、公共洗手間、化糞池、垃圾房內的物 品進行消毒,以防止冠狀病毒的廣泛傳播。 作為一個有愛心及負責任的僱主,本集團將 繼續密切關注疫情以及回應僱員的需求。

During the Year, the Group was not aware of any violations of safety laws and regulations and did not record any cases of work injuries or lost days due to work injury. Meanwhile, no work-related fatalities were reported to the Group in the past three years including the Year.

於本年度,本集團並未知悉任何違反安全法律及法規的行為,並沒有記錄任何工傷或因工傷而損失工作日的案例。同時,於過去三年包括本年度,本集團並無錄得因工亡故事件。

#### **Training and Development**

Driven by our Group's belief in the profound importance of continuing education to enhance service quality, the Group has encouraged employees to pursue further education and attend external seminars for continuous improvement in their technical capabilities and personal development. Meanwhile, the Group has provided sponsorship for employees who pursue undergraduate programmes, reflecting our emphasis on talent development.

With health and safety being among the Group's top priorities on site, contractors are required to provide safety and awareness training to site workers for enhancing their safety knowledge and ascertaining a high standard of safety awareness at all times. To ensure that new workers fully understand the health and safety practices and comply with the relevant laws and regulations, the Group has provided various safety training which covers the guidelines on the use of personal protective equipment, fire drills, proper manual handling procedures and safe machinery operation before the commencement of work.

During the Year, the hotel has arranged and conducted several in-house online training sessions. Different departments concentrated on various subjects. The housekeeping division studied the uniform room rules and regulations, laundering techniques, waste room management systems, energy saving and emission reduction systems, and cleaning methods. The contract management, market research, emergency purchases, and price comparison are the areas where the finance division focused. The hotel also gave all of its staffs the lectures and quizzes on environmental responsibility. The Group has strived to enhance employees' awareness and alertness to react in times of accidents, also the staff's integrity and environmental performance.

Furthermore, for the purpose of maintaining the Group's business compliance, improving the Group's efficiency in operation as well as keeping its employees updated with the current business operation requirements in the market, the Group has encouraged employees to participate in external training sessions, such as seminars on updates on financial reporting and corporate regulations.

#### 培訓與發展

本集團堅信持續進修對提升服務質素極為重要,因此本集團鼓勵僱員繼續進修及參加外部研討會,以不斷提高其技術能力及個人發展。同時,本集團為就讀學士課程的員工提供資助,體現了我們對人才發展的重視。

健康與安全在本集團的建築地盤是首要位置, 因此承建商須向地盤工人提供安全意識培訓, 以加強工人的安全知識,並時刻保持高水平 的安全意識。為確保新入職工人充分了解健 康安全慣例及遵守相關法律及法規,本集團 在工人履行職責前提供多項安全培訓,其內 容包含個人保護設備的使用、消防演習、正 確的人手操作程序及安全機器操作的指引。

於本年度,酒店多次安排並舉辦不同主題的內部網上培訓課程。不同的部門專注於不同的記題。客房部學習了制服房規章制度、統技巧、垃圾房管理制度、節能減排制度度,清潔方法等。合同管理、市場研究、域場為所有員工提供了有關環境責任的講際、本集團致力提高僱員的意識及警覺性,以便在發生事故時作出即時反應,還有員工的誠信和環境績效。

此外,為保持本集團業務的合規性、提高本 集團的營運效率,以及讓僱員了解市場目前 的商業運作要求,本集團已鼓勵員工參加外 部培訓課程,例如關於財務報告和企業條例 更新的研討會。

# **OPERATING PRACTICES**Supply Chain Management

The Group is dedicated to maintaining high-quality products and services through careful assessments, selections and evaluations of its suppliers and contractors. For the property development business, there is a range of selection criteria for existing and potential contractors, such as the quantity of certifications obtained, qualifications, and licences relating to safety production. Moreover, before establishing official business relationships with our suppliers for the trading of medical equipment and home security and automation products, the Group has carefully examined the certifications and product test reports from the potential suppliers. Suppliers or contractors who have obtained relevant ISO quality management certifications or other quality-related certificates would be prioritised. To be specific, all Class-II medical products supplies which are applied in the Medical Device Administrative Control System have been required to obtain ISO 13485:2016. We endeavour to lower the risks arising from supply chain and minimise the negative impact towards the quality of our products and services.

Furthermore, the Group carries out regular performance reviews on the price, product and service quality, work progress and employee cooperation of its suppliers and contractors. Other vital factors such as environmental, health and safety performance have also been taken into consideration. The results of their performance on meeting these criteria will directly affect the qualification of the supplier or contractor. Those suppliers or contractors which do not meet the standards for cooperation will be removed from the list of qualified suppliers. Besides, there are various measures taken to ensure the food and ingredient supplies are certified sustainable, cost-effective and beneficial to the health of our hotel guests. For example, all the food suppliers need to provide a list of ingredients with supporting documents for their delivery of ready-made food products to ensure the product quality as well as their compliance with government regulations. For the purchases of perishable products in our hotel operations, the Group has incorporated local sourcing into the procurement strategies. Employees have to strictly follow the receiving guidelines and reject any food ingredients which do not meet relevant quality standards to ensure food safety. Furthermore, the Group has given preference to local suppliers which are geographically closer and more accessible to the sites to reduce carbon footprint. During the Year, all suppliers of the Group are governed by the above-mentioned supply chain management procedures.

#### 營運慣例

#### 供應鏈管理

此外,本集團定期與供應商和承建商進行績 效評估,就價格、產品和服務質量、工作進 度和員工合作的表現進行評估。我們亦會考 慮其他重要因素,例如環境、健康和安全表 現。他們滿足有關準則的表現結果將直接影 響供應商或承建商的資格。那些不符合標準 的供應商或承建商將從合資格供應商名單中 移除。此外,我們採取各種措施確保食品及 原材料可持續供應,具成本效益並對客戶健 康有所裨益。例如,所有食品供應商在交付 已製成的食品時均需提供材料清單及證明文 件,以確保產品質量以及符合政府法規。對 於酒店業務中採購易腐產品,本集團已將本 地採購納入採購策略。僱員必須嚴格遵守收 貨準則,拒絕任何不符合有關質量標準的食 品材料,以確保食品安全。此外,本集團優 先考慮在地理上較接近地盤的本地供應商, 以減少碳足跡。於本年度,本集團所有供應 商均受上述供應鏈管理程序所規管。

#### **Quality Assurance**

For property development business in the PRC, the Group fully understands the importance of quality control. We require contractors to establish a series of measures for quality control and to comply with the relevant laws and regulations relating to quality management, such as the Construction Law of the PRC. During the project implementation stage, contractors are required to perform regular inspections to keep track of the project progress and to ensure they have complied with our guidelines. Regular meetings are also held to address material quality issues in a prompt manner and to ensure that sufficient resources were allocated for the timely completion of the projects.

For the hotel operation business, the Group has provided employees with sufficient training in order to maintain outstanding quality of our services and to offer a pleasant experience to our guests. We deem that safeguarding our guests' security is of utmost importance in terms of service quality assurance. During the Year, we have provided employees with online training on guest check-in procedures for preventing criminals attempting to gain access to guestroom by impersonating the guests.

In respect of the trading of medical equipment and home security and automation products business, the Group always strives to provide superior products, particularly medical equipment, to our customers. Testing reports, safety test reports and certificates of conformity were obtained from suppliers as proof of quality. Our certain medical equipment is listed on the Medical Device Administrative Control System under the Department of Health of Hong Kong, in which detailed information about the equipment can be accessed by the public via the internet. Besides, upon installation, we will check the functionality of the equipment. We make commitments on timely delivery to our clients and provide them with a warranty period of 12 months for medical equipment and home security and automation products. During the Year, the Group did not receive any requests for product recall for health and safety reasons.

#### 品質保證

就中國物業發展業務而言,本集團深知質量 控制的重要性。我們要求承建商建立一系列 質量控制措施並遵守與質量管理有關的相關 法例及法規,如《中華人民共和國建築法》。 於項目施工階段,我們要求承建商進行定期 視察,以監督項目進展並確保遵守我們的指 引。我們亦定期舉行會議,以盡快處理重大 質量問題及確保分配足夠資源以準時完成項 目。

酒店經營業務方面,本集團為員工提供充分培訓,以維持我們卓越的服務質量,並為客人提供愉快的體驗。我們認為就服務質量而言,保護我們客人安全是至關重要。於本年度,我們為員工提供客人入住手續之網上培訓,以防不法分子試圖通過冒充客人進入客房。

To enhance customer loyalty and increase their satisfaction, we maintain close communication with our customers to keep them informed of the project status and collect their feedback about our products and services. All complaints received will be promptly and thoroughly investigated. Follow-up and remedy actions will be taken accordingly after receiving customers' comments, which also act as a reference for our future improvement. The Group's hotel operation business, for instance, has set up an online customer feedback platform for collecting their opinions on our services. Through careful review of the satisfaction survey, the hotel management group could better understand the needs of our guests and thus improve the overall quality of hotel services and facilities. All concerns and comments are carefully handled and responded by our management team. During the Year, the Group did not receive any complaints pertaining to the quality of our products and services.

As for advertising and labelling, we strictly abide by the relevant laws and regulations, so as to protect our customers from any misleading or incomplete information in the course of sales. The Group maintains visible product labels on its products, which include essential product information such as model, reference and serial numbers, and manufacture origin, so as to ensure that information regarding the product sold is accurate.

就廣告及標籤而言,我們嚴格遵守相關法例 及法規,以保障客戶於銷售過程中免受任何 誤導或不完整信息影響。本集團在產品上保 留可見的產品標籤,包括產品的基本信息如 型號、參考編號和序列號以及製造來源,以 確保有關所售產品的資訊準確無誤。

### Information and Intellectual Property Rights Protection

#### 保障資料及知識產權

Integrity has always been the intrinsic business value of the Group. We are committed to safeguarding and protecting personal information of our employees and customers by strictly complying with the relevant laws and regulations, such as the Personal Data (Privacy) Ordinance (Cap. 486 of the Laws of Hong Kong). Personal data of our customers is collected and used in a responsible and non-discriminatory manner, where the use of information is restricted to the purposes stated in the legal documents. Any confidential information of our customers is stored securely and is not allowed to be used improperly or without the permission of the senior management.

誠信一直是本集團的核心商業價值。為致力保障員工及客戶的個人資料,我們嚴格遵守相關法律及法規,如香港法例第486章《個人資料(私隱)條例》。我們以負責任及非歧視的方式收集及使用客戶個人資料,且確保資料的使用僅限於法律文件所載用途。我們將客戶的所有機密資料妥善存放,且不得不正當使用及在未得到高級管理層批准的情況下使用。

Information protection is of high importance to the Group, and any leakage of business information may cause detrimental effects on the Group's business. Therefore, even during the Corona-virus epidemic outbreak during the Year, the Group has taken extra steps to ensure that the Group's business information is safe and secure. As for employees who are allowed to work from home in Hong Kong offices, only employees with the approval of the respective head of department can access the company's server and password is needed for each access.

資料保護對本集團至關重要,任何商業信息的洩露都可能對本集團的業務造成不利影響。因此在本年度冠狀病毒疫情爆發期間,本集團採取了額外措施來確保本集團業務資料的安全。至於香港辦公室獲准在家工作之員工,員工需得到部門主管許可下方可登錄公司伺服器,而每次登錄都均需密碼。

Given that the Group's hotel operation business involves frequent collection and retention of customers' personal information, a series of privacy policies have been formulated to protect our customers' privacy. As a responsible hotel operator, we have specific guidelines instructing employees on the appropriate procedures for handling documents which may include sensitive guest information such as emergency reports, audit packs and computer backup tapes. Also, the permission of getting access to different levels of personal data is granted only to the authorised staff members according to their positions and job duties. We realise that there is a risk of personal data leakage due to the improper disposal of documents. Therefore, documents containing sensitive information are shredded in-house or handled by a reputable third-party document management company to safeguard the privacy and security of personal information.

私隱政策保障客戶的私隱。作為一個負責任 的酒店營運商,我們有具體的指導感到 算僱員以恰當程序處理含有客戶敏感獨備 文件,例如應變報告、審核指南及電腦備 、此外,只有獲授權的僱員方能根據 、此外,只有獲授權的僱員方能根據 、大作職責取得不同級別的個人資料的 我們明白因不當文件處置對洩露個人資料的 風險,因此含有敏感資料的文件管理 ,以保障個人資料的私隱及安全。

鑒於本集團的酒店經營業務涉及頻繁收集及

保留客戶的個人資料,因此我們制定一系列

Furthermore, the Group strives to safeguard intellectual property rights. The Group strictly abides by the relevant laws and regulations in Hong Kong and the PRC. We have introduced guidance for employees to apply for software installation for avoiding infringement of others' intellectual property rights. Also, various measures have been taken to ensure that all software installed in the Group's computers has attained the relevant license agreement and is legitimate.

此外,本集團致力維護知識產權。本集團嚴格遵守香港及中國的相關法律及法規。我們就僱員申請可安裝的軟件發出指引,以免侵犯他人的知識產權。同時,我們亦採取各種措施,確保本集團電腦中安裝的所有軟件均取得相關的許可協議,並且屬合法。

During the Year, the Group did not receive any complaints regarding customer privacy or personal data.

Unethical behaviour could be a potential source of risk that not

於本年度,本集團並無接獲任何有關客戶私 隱或個人資料的投訴。

#### **Anti-corruption**

without the Group's permission.

# only can tarnish the image of an enterprise, but also weaken its stability. Therefore, the Group has been in strict compliance with the major commercial laws and regulations relating to anti-corruption, including the Prevention of Bribery Ordinance (Cap. 201 of the Laws of Hong Kong), the Anti-Unfair Competition Law of the PRC and the Criminal Law of the PRC, anti-extortion and anti-money laundering. The Company is committed to a high standard of corporate governance practices and business ethics in enhancing the confidence of shareholders, investors, employees, creditors and business partners and also the growth of its business. The Group's Anti-Corruption Policy is established to ensure proper conduct across all aspects of its business. All employees are forbidden to solicit or accept any advantage, including money, gifts, loans, commissions, offices, contracts, services or favours, in connection with their duties,

#### 反貪污

In addition, the Group has strived to prevent, deter and eradicate unethical conduct by encouraging our employees to report any suspicious business practice or impropriety encountered via the corruption reporting systems and channels. The Group's Whistleblowing Policy is in place to establish policy and system for the employees and other stakeholders of the Group to raise concerns, in confidence, about possible improprieties and promote and support anti-corruption laws and regulations. The identity of each whistleblower and all information provided in connection with a whistleblowing report will be treated with the strictest confidence. The audit committee reviews the Whistleblowing Policy annually to ensure its effectiveness and will recommend appropriate revisions to the Board for consideration and approval.

Further to the above internal measures taken to combat all offences involving corruption and illegal behaviour, the Group also places great emphasis on the ethical conduct of its contractors. For example, during the tendering process in the PRC, the Group complies with the law of the PRC on Tenders and Bids and requires tenders to provide the record of bribery and crime issued by the Supreme People's Procuratorate of the PRC.

除採取上述內部措施以打擊所有涉及貪污及 非法行為的罪行外,本集團亦十分重視承建 商的道德行為。例如,於中國的招標過程中, 本集團遵守《中華人民共和國招標投標法》, 並要求投標人提供由中國最高人民檢察院發 出的賄賂及犯罪記錄。

During the Year, there were no cases of corruption, extortion, fraud and money laundering occurred within the Group. Meanwhile, the Group provided anti-corruption training by circulating the anti-corruption policy and whistleblowing policy through email due to the outbreak of COVID-19 pandemic.

As a member of the community, the Group believes that

本年度,本集團概無發生任何貪污、勒索、 欺詐及洗黑錢的案件。同時,由於冠狀病毒 疫情的爆發,本集團已通過電子郵件傳閱反 貪污政策和舉報政策以提供反貪污培訓。

#### CONTRIBUTING TO OUR COMMUNITY

# engaging the community and taking care of the employees' well-being are crucial elements to its business success. Therefore, apart from the pursuit of business growth, the Group also spares no effort in making charitable commitments and creating meaningful influences in the community. To be specific, employees are encouraged to actively participate in various charitable activities to support the local communities. Meanwhile, the Group will continue to step up its community contribution and strive to make a positive impact on miscellaneous areas of the local community by dedicating more effort to participating, donating and sponsoring charitable events. The Group is seeking to share its fruitful growth with the community and bolstering

mutual benefits to its business and the whole community.

#### 貢獻社區

During the Year, the Group has donated 144 bottles of Domol hygiene spray and 180 packs of Solmo cleaning wipes to Rotary Club of Hong Kong. The donated products were further distributed to local non-profit organisations which provide community services for eradicating intergenerational poverty, and supporting underprivileged families and the elderly in Hong Kong.

於本年度內,本集團已捐贈144瓶Domol殺菌 消毒衛生噴霧和180包Solmo消毒濕巾予香港 扶輪社。這些捐贈的物資已進一步分發給本 地的非牟利組織,該等組織提供社區服務以 消除跨代貧窮,及支持弱勢社群家庭和老人。

Apart from donations, the Group has participated in and sponsored a series of charitable activities in Hong Kong as follows:

除捐贈外,本集團已在香港參與和贊助下列 一系列的慈善活動:

#### Charitable Activities

#### 慈善活動

#### Outcome and Impact

#### 成果及影響

# Shanghai Commercial Pok Oi Cycle for Millions 2022

上海商業博愛單車百萬行2022

Construction Industry Happy Run 2023 建造業開心跑2023

# HKFYG Jockey Club Youth Sports Development Project

香港青年協會賽馬會「青年好動」發展計劃 青年好動線上跑

Diabetes Hongkong Healthy Run 2023 香港糖尿聯會健康長跑2023

Race for Water 2023 揹水一戰2023

- To raise funds for Pok Oi Hospital's development of the largest Nursing and Residential Care Home in Hong Kong. 為博愛醫院籌款興建香港最大型的護養安老院舍。
- To promote the construction industry-specific selfie points and record the happy moments of running. 推廣建造業特色的「打卡點」,記錄跑步的快樂瞬間。
- To encourage the public to run with the teenagers and perseverance.

鼓勵大眾與青少年同行,一起踏上堅持跑步之路。

- To promulgate the importance of regular physical activity for good health and prevention of diabetes mellitus and to raise fund for Diabetes Hongkong.
  - 宣揚定期參與體能活動對促進身體健康和預防糖尿病的重 要性,並為香港糖尿聯會籌務經費。
- To raise funds for "A Drop of Life" to build water purification facilities in remote mountain areas to solve water shortage and water sanitation problems of local residents.

為「點滴是生命」籌集資金,在偏遠山區建設淨水設施,解 決當地居民缺水和食水衛生問題。

#### **KEY PERFORMANCE INDICATORS**

#### 關鍵績效指標

During the Year, the details of environmental KPIs are as follows:

本年度,有關環境的關鍵績效指標的詳情如下:

Environmental KPIs	環境關鍵績效指標	2022/23	2021/22
	N= + 18 N .		
Emission from Vehicles <sup>1</sup>	汽車排放1		
Nitrogen Oxides (kg)	氮氧化物(千克)	5.89	11.81
Sulphur Oxides (kg)	硫氧化物(千克)	0.06	0.07
Particulate Matter (kg)	顆粒物(千克)	0.53	1.09
Greenhouse Gases <sup>2</sup>	溫室氣體²		
Total Greenhouse Gas Emissions	溫室氣體排放總量	500	601
(tonnes CO₂e)	(公噸二氧化碳當量)		
Direct Emissions (Scope 1)	直接排放(範圍1)	146	139
(tonnes CO <sub>2</sub> e) <sup>3</sup>	(公噸二氧化碳當量)3		
Energy Indirect Emissions (Scope 2)	能源間接排放(範圍2)	333	446
(tonnes CO <sub>2</sub> e) <sup>4</sup>	(公噸二氧化碳當量)4		
Other Indirect Emissions (Scope 3)	其他間接排放(範圍3)	21	16
(tonnes CO₂e)⁵	(公噸二氧化碳當量)5		
Greenhouse Gas Emissions Intensity	溫室氣體排放密度	3.87	3.47
(tonnes CO <sub>2</sub> e/employee)	(公噸二氧化碳當量/僱員)		
Waste <sup>6</sup>	廢棄物6		
Total Non-hazardous Waste (kg) <sup>7</sup>	無害廢棄物總量(千克)7	3,511	3,739
Non-hazardous Waste Intensity	無害廢棄物密度(千克/僱員)	76.32	65.59
(kg/employee)			
Total Hazardous Waste (kg)	有害廢棄物總量(千克)	46	52
Hazardous Waste Intensity (kg/employee)	有害廢棄物密度(千克/僱員)	1.01	0.91
Use of Resources	資源利用		
Total Energy Consumption (MWh)	總能耗(兆瓦時)	1,359	1,540
Energy Consumption Intensity	能耗密度(兆瓦時/僱員)	10.53	8.90
(MWh/employee)			
Energy Consumption from Purchased Electricity (MWh)	外購電力能耗(兆瓦時)	643	861
Energy Consumption from Fossil Fuels (MWh) <sup>8</sup>	化石燃料能耗(兆瓦時)8	715	679
Total Water Consumption (m³)	總耗水量(立方米)	10,342	15,897
Water Consumption Intensity (m³/employee)	耗水量密度(立方米/僱員)	80.17	91.89

#### **Environmental, Social and Governance Report**

#### 環境、社會及管治報告

#### Notes:

- The calculation of air pollutants takes reference from emission factors in "Reporting Guidance on Environmental KPIs" issued by HKEX.
- The Group's greenhouse gas inventory includes carbon dioxide, methane, nitrous oxide, hydrofluorocarbons, perflurorocabons and sulphur hexafluoride. For the ease of reading and understanding, the greenhouse gases emissions data is presented in carbon dioxide equivalent ("CO<sub>3</sub>e").
- The data includes greenhouse gas emissions from the combustion of fuels in stationary combustion sources and vehicles, and is calculated based on the emission factors in the "Public Building Operators Guidelines on Greenhouse Gas Emission Accounting and Reporting (Trial)" issued by the National Development and Reform Commission ("NDRC") of the PRC, the "Reporting Guidance on Environmental KPIs" issued by HKEX and the "Land Transport Enterprises Guidelines for Accounting and Reporting of Greenhouse Gas Emissions (Trial)" issued by the NDRC of
- 4. The data includes greenhouse gas emissions from the use of purchased electricity and is calculated based on the emission factors provided by the NDRC of the PRC and local utilities companies in Hong Kong.
- 5. The data includes greenhouse gas emissions from the electricity used for water and sewage treatment, business trips by employees and disposal of waste paper to landfills. The greenhouse gas emissions from business trips are calculated based on the International Civil Aviation Organization Carbon Emissions Calculator. Besides, the emission factor used for calculating greenhouse gas emissions of paper waste disposal to landfills are sourced from "Reporting Guidance on Environmental KPIs" issued by HKEX, while that for calculating greenhouse gas emissions of water and sewage treatment are provided by the Hong Kong Water Suppliers Department, the Hong Kong Drainage Services Department, and the studies regarding the energy consumption in urban water supply and sewage system published by Tsinghua University and National Urban Water and Drainage Engineering Technology Research Centre in the PRC.
- The calculation of waste generation covered only the data from the operation in Hong Kong, including the amount of waste generated, as well as the number of employees used for intensity calculation.
- Non-hazardous waste data is based on the daily estimated volume of general waste in offices and the volume-to-weight conversion factors provided by the U.S. Environmental Protection Agency.
- 8. Energy consumption from fossil fuels in the use of stationary combustion sources and vehicles is calculated with reference to the "Public Building Operators Guidelines on Greenhouse Gas Emission Accounting and Reporting (Trial)" issued by the NDRC of the PRC and the "Reporting Guidance on Environmental KPIs" issued by HKEX.

#### 附註:

- 空氣污染物乃經參考聯交所發佈的《環境關鍵績效 指標報告指引》的排放因子後計算得出。
- 2. 本集團的溫室氣體包括二氧化碳、甲烷及氮氧化物、氫氟碳化物、全氟化碳和六氟化硫。為方便閱讀和理解,溫室氣體排放數據以二氧化碳當量(「二氧化碳當量」)表示。
- 3. 數據包括燃燒固定源及車輛燃料所產生的溫室氣體排放,並根據中國國家發展和改革委員會(「國家發改委」)發佈的《公共建築運營企業 溫室氣體排放核算方法與報告指南(試行)》、聯交所發佈的《環境關鍵績效指標匯報指引》及中國國家發改委發佈的《陸上交通運輸企業 溫室氣體排放核算方法與報告指南(試行)》中的排放因子計算。
- 數據包括使用外購電力的溫室氣體排放,並根據中國國家發改委及香港本地公用事業公司提供的排放因子計算。
- . 廢物產生量的計算僅涵蓋香港業務的數據,包括產 生的廢物量以及用於密度計算的員工人數。
- 無害廢棄物數據是根據美國國家環境保護局提供 的辦公室一般廢棄物的每日估計量及體積與重量 的換算系數得出。
- 8. 固定源及車輛使用的化石燃料的能源消耗是根據中國國家發改委發佈的《公共建築運營企業 溫室氣體排放核算方法與報告指南(試行)》及聯交所發佈的《環境關鍵績效指標報告指引》計算。

During the Year, the details of social KPIs are as follows: 本年度,有關社會的關鍵績效指標的詳情如

下:

Social KPIs	社會關鍵績效指標	2022/23	2021/22
Employment <sup>1</sup>	僱傭1		
Total Number of Employee	僱員總數目	129	173
By Gender	按性別劃分		.,,
Male	男性	60	78
Female	女性	69	95
By Age Group	按年齡組別劃分		
Below 30 Years Old	三十歲以下	11	23
30–50 Years Old	三十歲至五十歲	83	105
Above 50 Years Old	五十歲以上	35	45
By Type of Employment	按僱傭類別劃分		
Full-time	全職	121	161
Part-time	兼職	8	12
By Geographical Location	按地區劃分		
Mainland China	中國大陸	83	116
Hong Kong	香港	46	57
Turnover Rate	僱員流失比率		
Total Employee Turnover Rate (%)	總僱員流失比率(%)	27	12
By Gender	按性別劃分		
Male	男性	25	12
Female	女性	29	13
By Age Group	按年齡組別劃分		
Below 30 Years Old	三十歲以下	6	13
30–50 Years Old	三十歲至五十歲	32	12
Above 50 Years Old	五十歲以上	25	11
By Geographical Location	按地區劃分		
Mainland China	中國大陸	23	16
Hong Kong	香港	35	5
Training	培訓		
Total Percentage of Employees Trained (%)	受訓僱員百分比總額(%)	23	11
By Gender	按性別劃分		
Male	男性	35	22
Female	女性	13	2
By Employee Category	按僱員類別劃分		
Senior	高級	100	100
Middle	中級	25	17
Junior	初級	13	4

社會關鍵績效指標	2022/23	2021/22
受訓平均時數	12.3	5.5
按性別劃分		
男性	24.2	10.9
女性	2.1	1.1
按僱員類別劃分		
高級	38.5	13.9
中級	4.8	13.4
初級	11.5	3.2
供應商		
供應商總數目	46	109
按地區劃分		
華北	1	5
華東	7	14
華中	15	65
華南	7	9
海外2	16	16
	受 按	受訓平均時數       12.3         按性別劃分       24.2         女性       2.1         按僱員類別劃分       38.5         中級       4.8         初級       11.5         供應商       供應商         供應商總數目       46         按地區劃分       華北       1         華東       7         華中       15         華南       7

Notes:

附註:

- 1. The data of employment for 2022/23 is as at 31 March 2023. One of the subsidiary, 海南久迪物聯網科技有限公司 ("海南久迪") was disposed on 31 March 2023, the number of employee of 海南久迪 as at 31 March 2023 was 14, which was excluded from above data of employment of 2022/23.
- The category includes suppliers from the United States, the Netherlands, Austria, Sweden, the United Kingdom, Germany, France, Israel, New Zealand and South Korea.
- 1. 2022/23之僱傭數據為截至二零二三年三月三十一日止。於二零二三年三月三十一日出售一間附屬公司海南久迪物聯網科技有限公司(「海南久迪」),而海南久迪於二零二三年三月三十一日止的員工數目為14,並已排除於上述2022/23之僱傭數據內。
- 該類別包括來自美國、荷蘭、奧地利、瑞典、英國、德國、法國、以色列、新西蘭和韓國的供應商。

# APPENDIX 1: CONTENT INDEX OF ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING GUIDE

**Summaries** 

Aspects

附錄一:環境、社會及管治報告指引 內容索引

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19F JJX 19J	Information on:	Environmental Principle Emission Treatment;	; 8–9 10–12
	(a) the policies; and	Resources Conservation	
	(b) compliance with relevant laws and regulations that have a significant in on the issuer	環境保護 — 環境原則; mpact 排放物處理; 節約資源	
	relating to air and greenhouse gas emissi discharges into water and land, and gene of hazardous and non-hazardous waste.		
	一般披露		
	有關廢氣及溫室氣體排放、向水及土地的 有害及無害廢棄物的產生等的:	排污、	
	(a) 政策:及		
	(b) 遵守對發行人有重大影響的相關法 例	律及規	
	的資料。		
KPI A1.1 關鍵績效指標A1.1	The types of emissions and respective em data. 排放物種類及相關排放數據。	issions Key Performance Indicators 關鍵績效指標	25–28
KPI A1.2 關鍵績效指標A1.2	Direct (Scope 1) and energy indirect (Scop greenhouse gas emissions and intensity. 直接(範圍1)及能源間接(範圍2)溫室氣體 及密度。	Indicators	25–28
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KPI A1.5 關鍵績效指標A1.5	Description of emissions target(s) set and steps taken to achieve them. 描述所訂立的排放量目標及為達到這些目標所採取的步驟。	Protecting Our Environment — Environmental Principle; Emission Treatment; Resources Conservation 環境保護 — 環境原則; 排放物處理; 節約資源	8–9 10–12 12–14
KPI A1.6 關鍵績效指標 A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them. 描述處理有害及無害廢棄物的方法,及描述所訂立的減廢目標及為達到這些目標所採取的步驟。	Protecting Our Environment — Environmental Principle; Emission Treatment 環境保護 — 環境原則; 排放物處理	8–9 10–12
A2: Use of Resources 資源使用	General Disclosure  Policies on the efficient use of resources, including energy, water and other raw materials.  一般披露  有效使用資源(包括能源、水及其他原材料)的政策。	Protecting Our Environment — Resources Conservation 環境保護 — 節約資源	12–14
KPI A2.1 關鍵績效指標A2.1	Direct and/or indirect energy consumption by type in total and intensity. 按類型劃分的直接及/或間接能源總耗量及密度。	Key Performance Indicators 關鍵績效指標	25–28
KPI A2.2 關鍵績效指標A2.2	Water consumption in total and intensity. 總耗水量及密度。	Key Performance Indicators 關鍵績效指標	25–28

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KPI A2.3 關鍵績效指標A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them. 描述所訂立的能源使用效益目標及為達到這些目標所採取步驟。	Protecting Our Environment — Environmental Principle; Resources Conservation 環境保護 — 環境原則; 節約資源	8–9 12–14
KPI A2.4 關鍵績效指標A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them. 描述求取適用水源上可有任何問題,以及所訂立的用水效益目標及為達到這些目標所採取的步驟。	Protecting Our Environment — Environmental Principle; Resources Conservation 環境保護 — 環境原則; 節約資源	8–9 12–14
KPI A2.5 關鍵績效指標A2.5	Total packaging material used for finished products and, if applicable, with reference to per unit produced. 製成品所用包裝材料的總量及(如適用)每生產單位佔量。	The Group's business does not involve the use of packaging material. 本集團業務不涉及使用包裝材料。	N/A
A3: The Environment and Natural Resources 環境及天然資源	General Disclosure  Policies on minimising the issuer's significant impacts on the environment and natural resources.  一般披露  減低發行人對環境及天然資源造成重大影響的政策。	Protecting Our Environment — Environmental Principle; Emission Treatment; Resources Conservation 環境保護 — 環境原則: 排放物處理: 節約資源	8–9 10–12 12–14

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KPI A3.1 關鍵績效指標 A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them. 描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。	Protecting Our Environment — Environmental Principle; Emission Treatment; Resources Conservation 環境保護 — 環境原則: 排放物處理: 節約資源	8–9 10–12 12–14
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	(a) the policies; and	關愛僱員 —			
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	relating to compensation and dismissal, recruitment and promotion, working hours rest periods, equal opportunity, diversity, discrimination, and other benefits and well	anti-			
	一般披露				
	有關薪酬及解僱、招聘及晉升、工作時數 期、平等機會、多元化、反歧視以及其他行 福利的:				
	(a) 政策;及				
	(b) 遵守對發行人有重大影響的相關法律例	<b>津</b> 及規			
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KPI B1.1 關鍵績效指標B1.1	Total workforce by gender, employment typ group and geographical region. 按性別、僱傭類型、年齡組別及地區劃分 總數。	Indicators	25–28		
KPI B1.2 關鍵績效指標B1.2	Employee turnover rate by gender, age gr and geographical region. 按性別、年齡組別及地區劃分的僱員流失	Indicators	25–28		

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	有關提供安全工作環境及保障僱員避免職業性危害的:			
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KPI B2.3 關鍵績效指標B2.3	Description of occupational health and safety measures adopted, and how they are implemented and monitored. 描述所採納的職業健康與安全措施,以及相關執行及監察方法。	Caring About Our Employees — Health and Safety 關愛僱員 — 健康與安全	16–17	

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The average training hours completed per employee by gender and employee category. 按性別及僱員類別劃分,每名僱員完成受訓的平均時數。	Key Performance Indicators 關鍵績效指標	25–28
General Disclosure Information on:  (a) the policies; and  (b) compliance with relevant laws and regulations that have a significant impact on the issuer  relating to preventing child and forced labour.  一般披露  有關防止童工或強制勞工的:  (a) 政策:及  (b) 遵守對發行人有重大影響的相關法律及規例	Caring About Our Employees — Employment and Welfare 關愛僱員 — 僱傭及福利	14–16
	General Disclosure  Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.  一般披露 有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。  The percentage of employees trained by gender and employee category. 按性別及僱員類別劃分的受訓僱員百分比。  The average training hours completed per employee by gender and employee category. 按性別及僱員類別劃分,每名僱員完成受訓的平均時數。  General Disclosure  Information on:  (a) the policies; and  (b) compliance with relevant laws and regulations that have a significant impact on the issuer  relating to preventing child and forced labour.  一般披露 有關防止童工或強制勞工的:  (a) 政策;及  (b) 遵守對發行人有重大影響的相關法律及規	General Disclosure  Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.  一般披露 有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。  The percentage of employees trained by gender and employee category. 按性別及僱員類別劃分的受訓僱員百分比。  The average training hours completed per employee by gender and employee category. 按性別及僱員類別劃分,每名僱員完成受訓的平均時數。  General Disclosure  Information on:  (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer  relating to preventing child and forced labour.  一般披露 有關防止童工或強制勞工的:  (a) 政策:及 (b) 遵守對發行人有重大影響的相關法律及規例

Aspects 層面	概述 報告章節  B4.1  Description of measures to review employment practices to avoid child and forced labour. 描述檢討招聘慣例的措施以避免童工及強制勞工。 Employment and Welfare 關愛僱員 — 僱傭及福利  B4.2  Description of steps taken to eliminate such  Caring About Our Employees — Employment and Welfare 關愛僱員 — 僱傭及福利		rs Page No. 頁碼	
KPI B4.1 關鍵績效指標B4.1			14–16	
KPI B4.2 關鍵績效指標B4.2			14–16	
Operating Practices 營運慣例				
B5: Supply Chain Management 供應鏈管理	General Disclosure	Operating Practice	19	
	Policies on managing environmental and social risks of the supply chain.	— Supply Chain Management 營運慣例 — 供應鏈管理		
	一般披露	<u> </u>		
	管理供應鏈的環境及社會風險政策。			
KPI B5.1 關鍵績效指標B5.1	Number of suppliers by geographical region. 按地區劃分的供應商數目。	Key Performance Indicators 關鍵績效指標	25–28	
KPI B5.2 關鍵績效指標B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored. 描述有關聘用供應商的慣例、向其執行有關慣例的供應商數目,以及有關慣例的執行及監察方法。	Operating Practice — Supply Chain Management 營運慣例 — 供應鏈管理	19	
KPI B5.3 關鍵績效指標B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored. 描述有關識別供應鏈每個環節的環境及社會風險的慣例,以及相關執行及監察方法。	Operating Practice — Supply Chain Management 營運慣例 — 供應鏈管理	19	

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KPI B5.4 關鍵績效指標B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored. 描述在揀選供應商時促使多用環保產品及服務的慣例,以及相關執行及監察方法。	Operating Practice — Supply Chain Management 營運慣例 — 供應鍵管理	19			
B6: Product Responsibility	General Disclosure	Operating Practice — Quality Assurance;	20–21			
產品責任	Information on:	Information Protection	21–22			
	(a) the policies; and	and Intellectual Property Rights Protection				
	(b) compliance with relevant laws and regulations that have a significant impact on the issuer	44 × 41 · 14 · 14				
	relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.					
	一般披露					
	有關所提供產品和服務的健康與安全、廣告、標籤及私隱事宜以及補救方法的:					
	(a) 政策;及					
	(b) 遵守對發行人有重大影響的相關法律及規例					
	的資料。					
KPI B6.1 關鍵績效指標B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons. 已售或已運送產品總數中因安全與健康理由而須回收的百分比。	Operating Practice — Quality Assurance 營運慣例 — 品質保證	20–21			
KPI B6.2 關鍵績效指標B6.2	Number of products and service-related complaints received and how they are dealt with. 接獲關於產品及服務的投訴數目以及應對方法。	Operating Practice — Quality Assurance 營運慣例 — 品質保證	20–21			

Summaries 概述	Reporting Chapters 報告章節	Page No. 頁碼
Description of practices relating to observing and protecting intellectual property rights. 描述與維護及保障知識產權有關的慣例。	Operating Practice — Information Protection and Intellectual Property Rights Protection 營運慣例 — 保障資料及知識產權	21–22
Description of quality assurance process and recall procedures. 描述質量檢定過程及產品回收程序。	Operating Practice — Quality Assurance 營運慣例 — 品質保證	20–21
privacy policies, and how they are implemented — Information protection and How		21–22
General Disclosure  Information on:  (a) the policies; and  (b) compliance with relevant laws and regulations that have a significant impact on the issuer  relating to bribery, extortion, fraud and money laundering.  一般披露  有關防止賄賂、勒索、欺詐及洗黑錢的:  (a) 政策;及  (b) 遵守對發行人有重大影響的相關法律及規例	Operating Practice — Anti-corruption 營運慣例 — 反貪污	22–23
	概述  Description of practices relating to observing and protecting intellectual property rights. 描述與維護及保障知識產權有關的慣例。  Description of quality assurance process and recall procedures. 描述質量檢定過程及產品回收程序。  Description of consumer data protection and privacy policies, and how they are implemented and monitored. 描述消費者資料保障及私隱政策,以及相關執行及監察方法。  General Disclosure Information on:  (a) the policies; and  (b) compliance with relevant laws and regulations that have a significant impact on the issuer  relating to bribery, extortion, fraud and money laundering.  一般披露  有關防止賄賂、勒索、欺詐及洗黑錢的:  (a) 政策:及  (b) 遵守對發行人有重大影響的相關法律及	機速  Description of practices relating to observing and protecting intellectual property rights. 描述與維護及保障知識産権有關的慣例。  Description of quality assurance process and recall procedures. 描述質量檢定過程及產品回收程序。  Description of consumer data protection and privacy policies, and how they are implemented and monitored. 描述消費者資料保障及私隱政策,以及相關執行及監察方法。  General Disclosure  General Disclosure  Information on:  (a) the policies; and  (b) compliance with relevant laws and regulations that have a significant impact on the issuer  relating to bribery, extortion, fraud and money laundering.  一般披露  有關防止賄賂、勒索、欺詐及洗黑錢的:  (a) 政策:及  (b) 遵守對發行人有重大影響的相關法律及規模  Deperating Practice — Information Protection and Intellectual Property Rights Protection 營運慣例 — 反貪污  Rights Protection 營運慣例 — 反貪污  Operating Practice — Anti-corruption 營運慣例 — 反貪污  (b) dispapped and money laundering.  一般披露  有關防止賄賂、勒索、欺詐及洗黑錢的:  (a) 政策:及  (b) 遵守對發行人有重大影響的相關法律及規例

Aspects 層面	Summaries 概述	Reporting Chapters 報告章節	Page No. 頁碼	
KPI B7.1 關鍵績效指標B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases. 於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。	Operating Practice — Anti-corruption 營運慣例 — 反貪污	22–23	
KPI B7.2 關鍵績效指標B7.2	Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored. 描述防範措施及舉報程序,以及相關執行及監察方法。	Operating Practice — Anti-corruption 營運慣例 — 反貪污	22–23	
KPI B7.3 關鍵績效指標B7.3	Description of anti-corruption training provided to directors and staff. 描述向董事及僱員提供的反貪污培訓。	Operating Practice — Anti-corruption 營運慣例 — 反貪污	22–23	
Community 社區				
B8: Community Investment 社區投資	General Disclosure  Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.  一般披露  有關以社區參與來了解發行人營運所在社區的需要和確保其業務活動會考慮社區利益的政策。	Contributing to Our Community 貢獻社區	23–24	
KPI B8.1 關鍵績效指標B8.1	Focus areas of contribution. 專注貢獻範疇。	Contributing to Our Community 貢獻社區	23–24	
KPI B8.2 關鍵績效指標B8.2	Resources contributed to the focus area. 在專注範疇所動用資源。	Contributing to Our Community 貢獻社區	23–24	