

(Incorporated in the Cayman Islands with limited liability) (於開曼群島註冊成立的有限公司)

(Stock Code 股份代號:01282)

# 2020

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT





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#### STATEMENT OF THE BOARD

To all stakeholders:

Glory Sun Financial Group Limited (the "Company") and its subsidiaries (collectively the "Group") have raised the priority of sustainable development to the Group's strategic level and has also incorporated the concept into the business development plan. By carrying out a series of effective measures such as green building, green construction, green operation, and green office, the concept of sustainable development is being integrated into the product research and development, design, production and management processes. In addition, the Group will make efficient use of resources, continue to promote energy conservation and emission reduction, and adhere to the practices of recycling and low-carbon operation. It has been the understanding of the Group that the realization of quality growth should always be led by the origin of the product itself, through the improvement of product quality for satisfying the customers' needs and the whole realignment of product and lifestyle. All in all, the growth of the community can be attained by focusing the diversified experience of the customers to assure family and neighbors grow altogether in a good community ecology.

The Group has strived to build "a community of interests and causes" by continuously optimizing the staff development programs to implement diversified development paths and provide a platform for employees to develop and enhance their values. As a "warm" enterprise, while focusing on its own economic results and maintaining stable production and operation, the Group has actively carried out its social responsibility through strongly supporting the construction of neighboring communities, and discharging the significant role of an enterprise in the powerful support over the poverty alleviation.

In future, the Group will continue to focus on living, life, and sustainable development of environment, act actively to fulfill its social responsibility, and disclose and respond to the environmental, social and corporate governance issues concerned by investors on an ongoing basis.

By Order of the Board Glory Sun Financial Group Limited Yao Jianhui Chairman Hong Kong, 30 July 2021

#### 董事會聲明

致各持份者:

本集團努力著力構建「利益共同體、事業共同體」,通過不斷優化員工培養體系,推行多元發展路徑,提供員工發揮自我價值的工作平台。 作為一家「有溫度」的企業,本集團在注重企業自身經濟效益,保持生產經營穩定的同時,積極履行社會責任,大力支持企業周邊社區建設,最大限度地發揮企業在扶貧中的強大力量。

在未來,本集團將持續關注人居、生活與環境 的可持續發展,積極踐行社會責任,持續披露 與回應投資者關心的環境、社會及企業管治方 面的議題。

承董事會命 寶新金融集團有限公司 姚建輝 主席 香港,二零二一年七月三十日

#### **INFORMATION ABOUT THE REPORT**

#### **ABOUT THE REPORT**

Glory Sun Financial Group Limited (the "Company") issues the 2020 Environmental, Social and Governance Report (the "Report") of the Company and its subsidiaries (collectively the "Group") to demonstrate the Group's concepts and practices in environmental and social areas to its stakeholders.

#### **SCOPE OF REPORTING**

The Report covers the reporting period from 1 January 2020 to 31 December 2020 with regard to two core business segments, namely financial services and property investment and development.

#### REPORTING STANDARDS AND PRINCIPLES

In line with the Environmental, Social and Governance Reporting Guide (the "ESG Reporting Guide") in Appendix 27 to the Rules Governing the Listing of Securities (the "Listing Rules") on The Stock Exchange of Hong Kong Limited (the "Stock Exchange"), this Report is in compliance with the "Comply or Explain" provisions in the ESG Reporting Guide.

#### **REPORT AVAILABILITY**

The Report is published in electronic version which is available on the Company's official website (http://www.hk1282.com) and the HKEXnews website (http://www.hkexnews.hk).

#### 有關本報告的資料

#### 關於本報告

實新金融集團有限公司(「本公司」)特此發佈本公司及其附屬公司(統稱「本集團」)2020年的環境、社會及管治報告(「本報告」),向所有利益相關方介紹本集團在環境和社會兩個範疇的理念和實踐。

#### 報告範圍

本報告的報告期為2020年1月1日至2020年 12月31日,內容涵蓋了金融服務、物業投資 及發展兩個核心業務板塊。

#### 報告準則和原則

本報告是依照香港聯合交易所有限公司(「聯交所」)證券上市規則(「上市規則」)附錄27《環境、社會及管治報告指引》(「環境、社會及管治報告指引」)編寫,符合環境、社會及管治報告指引中的「不遵守就解釋」條文。

#### 報告發佈形式

本報告以電子版形式發佈,可在本公司官網(http://www.hk1282.com) 和 披 露 易 網 站(http://www.hkexnews.hk)查閱。

#### 1. RESPONSIBILITY CULTURE

#### 1.1 Responsibility Philosophy

While adhering to the business philosophy of "sustainable development and giving back to the community", Glory Sun Financial Group Limited (the "Company") and its subsidiaries (collectively the "Group") always believes that it is the key for an enterprise to gain public recognition and long-term success to actively undertake social responsibilities such as environmental protection, energy conservation, safe production, employee rights and interests as well as public welfare. As a listed company on the Hong Kong Stock Exchange, the Company attaches great importance to legal and compliant operation, strives to fulfill corporate social responsibility, and pursues harmonious development with all stakeholders to create sustainable values.

#### 1.2 ESG Management

Recognising the importance of corporate governance to the long-term success and sustainability of the business, the Group continues to maintain effective governance framework. The Board is ultimately responsible for the oversight of ESG-related matters, including the review and decision-making on material ESG-related issues of all operating companies under the Group. Under the "Glory Sun Financial Group Risk Management System", the Risk Management Taskforce is authorized to assist on identifying ESG-related issues, executing our corporate sustainability strategy and initiatives. The taskforce shall convene meetings to exchange information and best practices, with a view to developing specific policy recommendations, improving efficiency, managing climate-related risk, reducing costs and engaging staff in sustainable development. Information and management on sustainability risks and performance is reported to the Board by the Risk Management Taskforce on an annual basis.

The Group has developed its own corporate governance code (the CG Code) according to the principles as set out in the Corporate Governance Code and Corporate Governance Report contained in Appendix 14 the Listing Rules. The CG code sets out the corporate governance principles applied by the Group and is constantly reviewed to ensure transparency, accountability and independence. Please refer to Corporate Governance Report in our 2020 Annual Report for more information.

#### 1. 責任文化

#### 1.1 責任理念

寶新金融集團有限公司(「本公司」)及其附屬公司(合稱「本集團」)在秉承「持續發展、回饋社會」經營理念的同時,始終堅信主動積極承擔保護環境、節約能耗、安全生產、僱員權益、公益事業等社會責任,是企業獲得公眾認可和長期成功的關鍵。作為香港聯交所上市公司,本公司的關鍵。作為香港聯交所上市公司,本公司高度重視合法合規經營,努力踐行企業社會責任,追求與各利益相關方的和諧發展,共創可持續價值。

#### 1.2 ESG管理

本集團已依照上市規則附錄14所載《企業管治守則》及《企業管治報告》制定企業管治守則。我們的企業管治守則列明集團應用的企業管治原則,並會經常檢討以確保透明度、問責性和獨立性。詳情請參閱2020年報所載「企業管治報告」。

#### 1.3 Listening to Our Stakeholders

The Company believes that understanding the opinions of stakeholders will help it to evaluate and improve the environmental, social and governance performance more objectively and comprehensively. The Board has taken the responsibility to oversee the whole process of stakeholder engagement and review the identified list of stakeholders including their expectations and requirements. It takes employees, suppliers, shareholders (investors), customers, the government and the community as important stakeholders. It also provides stakeholders from different sectors with a variety of channels, such as open mail, telephone communication and irregular interviews, offering the opportunity to express their opinions on its responsibility strategy.

#### 1.3 聆聽持份者的聲音

本公司相信,瞭解持份者的意見有助於我們更加客觀、全面地評估和改進企業會員院等在會及管治方面的表現。董事會員統籌整個持份者參與流程,以及檢討到的持份者清單,包括持份者的期望和。我們將員工、供應商、股東(投的財務)、客戶、政府及社區確定為重要資份者。我們也為不同領域的持份者是供的人名。我們也為不同領域的持份者是供的人名。我們也為不同領域的持份者是供的人名。我們也為不同領域的持份者是供的人名。我們也為不同領域的持份者是供的責任策略發表意見。

Stakeholder 持份者	Expectation and Requirement 期望與要求	Communication and Feedback 溝通與反饋
	Compensation and welfare guarantee 工資及福利保障	Provide a competitive compensation and welfare system 提供具有競爭力的薪酬福利體系
	Equal promotion opportunities 平等的晋升機會	Establish an open and transparent performance appraisal mechanism 建立公開透明的績效考核機制
Employee 員工	Safe and healthy working environment 安全健康的工作環境	Provide regular safety training, inspection, drills and free health examination 定期安全培訓、檢查、演練及免費健康體檢
	Democratic management 民主式管理	Set up a mailbox for the chairman of the board of directors to encourage employees to provide suggestions and participate in management 設立董事局主席信箱,鼓勵建言獻策、參與管理
	Caring employees 員工關愛	Staff birthday party, team activities and paying visits to employees in difficulty 員工生日會、團隊活動及慰問困難員工等

Stakeholder 持份者	Expectation and Requirement 期望與要求	Communication and Feedback 溝通與反饋		
Supplier 供應商	Integrity 誠信履約	Carry out bidding and procurement in a compliant and socially responsible manner; open anti-fraud reporting channels 合規招標,責任採購,公開反舞弊舉報途徑		
(八) (本)	Mutual benefit for win-win results 互利共贏	High-level reciprocal visits, long-term strategic cooperation and supplier cultivation 高層互訪,長期戰略合作及供應商培養		
	Standardised corporate governance 規範的公司治理	Manage the Company according to laws and continuously optimise the organisational structure and governance structure of the Company 依法治企,持續優化公司組織架構與治理結構		
	Information disclosure 信息披露	Disclose information strictly in accordance with laws, regulations and Listing Rules 嚴格依據法律法規、上市規則披露信息		
Shareholders/ investors 股東/投資者	Risk control 風險管控	Strengthen the functioning of the "Three Defense Lines" risk control system against major risks 強化風控「三道防線」運作,防範重大風險		
	Gain return on investment 獲取投資回報	Make efforts to improve operating efficiency 努力提升經營效益		
	Protection of rights and interests of small and medium shareholders 中小股東權益保護	Compliance operation with the establishment of mechanism to communicate with shareholders and investors 合規運作並建立與股東及投資者的溝通機制		
	Integrity 誠信履約	Compliance sales to protect the legal rights and interests and privacy information of customers 合規銷售,保護客戶合法權益及私隱信息		
Customer 客戶	Quality products and services 優質的產品、服務	Control product quality, consummate customer experience and improve the opinion processing mechanism 產品質量管控,完善客戶體驗及意見處理機制		
	Diversified resource sharing 多元化資源共享	Provide diversified support such as investment and financing for eligible customers 為符合條件客戶提供投融資等多元化支持		

Stakeholder 持份者	Expectation and Requirement 期望與要求	Communication and Feedback 溝通與反饋
	Compliance with laws and regulations 遵守法律法規	Keep compliance-oriented and law-abiding 奉公守法
Government 政府	Paying taxes 上繳税收	Pay taxes in time according to laws 及時主動依法納税
- Ans	Promoting industrial development and employment 帶動產業發展及就業	The management strategy should be in line with the local industrial policy, helping stabilise and promote employment 經營戰略符合當地產業政策,穩定及促進就業
	Environmental protection 環境保護	Green officing, energy saving and reduction of carbon emission 綠色辦公,節約能耗,降低碳排放
Community 社區	Charitable contribution 慈善捐贈	Cash or material donations to vulnerable groups in the communities 現金或物資捐助社區困難弱勢群體
	Community interaction 社區互動	Participate in public welfare publicity activities, volunteer community services, etc. 參與公益宣傳活動,志願者社區服務等

### 1.4 Analysis of the Importance of Environmental, Social and Governance Issues

During the year, the Company has conducted survey on important issues in accordance with the ESG reporting guide of the Stock Exchange of Hong Kong Limited, with reference to the feedback from stakeholders and the actual situation of the Company. The selection of material ESG-related issues is reviewed and confirmed by the Board. Based on the analysis of the survey results, it has mapped out the matrix for analysing the importance of the environmental, social and governance issues of the Company for 2020. The outcomes of the materiality assessment are presented to the Board for further evaluation, in shaping the sustainability strategy of the company and development of mitigation plan. We will elaborate on the development and results of the work on various issues in the corresponding chapters of this report.

#### **1.4** 環境、社會及管治議題的重要 性分析

本年,本公司遵循香港聯合交易所有限公司有關ESG匯報指引,參考持份者反饋信息,結合其實際情況,開展有關重要性議題的調查,經甄別的環境、社會及管治重要議題會提交董事會審議和確認。並根據對調查結果的分析,繪製本公司2020年度環境、社會及管治議題的重要性分析矩陣會提交予董事會作進中步評估,據此擬定公司的可持續發展的章節對各議題相關工作的開展情況和成果進行闡述。

For purpose of understanding the impact of the Group's business on different sustainability topics, according to the guidelines of the Stock Exchange, Global Reporting Initiative Sustainability Reporting Standards, the peer analysis and the media reports, the Group has identified a total of 21 potential material topics with regard to its environmental, social and economic aspects.

為瞭解本集團業務對不同可持續發展議題的影響,根據聯交所的指引、全球報告倡議組織可持續發展報告標準、同業分析及媒體報導,本集團確定了涵蓋環境、社會和經濟層面合共二十一個潛在的重要議題。

Level 1 第一梯度

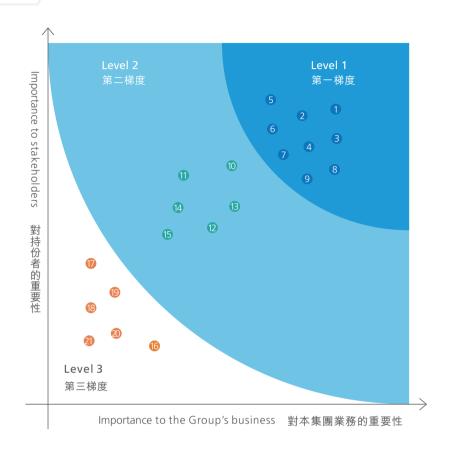
Serial Number 序號	Scope of Responsibility 責任範疇	Importance 重要性
1.	Company's economic performance 公司經濟表現	High 高
2.	Social and economic compliance 社會及經濟合規	High 高
3.	Business ethics 商業道德	High 高
4.	Anti-corruption and probity 反貪腐及廉潔	High 高
5.	Product and service quality management 產品及服務品質管制	High 高
6.	Customer satisfaction 客戶滿意度	High 高
7.	Supplier assessment 供應商評估	High 高
8.	Environmental protection compliance 環保合規	High 高
9.	Occupational health and safety 職業安全及健康	High 高

#### Level 2 第二梯度

Serial Number 序號	Scope of Responsibility 責任範疇	Importance 重要性
10.	Diversity and equal opportunities 多元化及平等機會	Medium 中
11.	Talent management 人才管理	Medium 中
12.	Training and development 培訓與發展	Medium 中
13.	Prevention of child and forced labour 預防童工及強制勞工	Medium 中
14.	Community engagement and investment 社區參與與投資	Medium 中
15.	Green environmental protection 綠色環保	Medium 中

#### Level 3 第三梯度

16.	Undue competition management 不當競爭行為管理	Low 低
17.	Anti-discrimination, human rights protection 反歧視、保障人權	Low 低
18.	Customer privacy management 客戶私隱管理	Low 低
19.	Energy management 能源管理	Low 低
20.	Emissions management 排放管理	Low 低
21.	Carbon neutrality 碳中和	Low 低



The Group has taken proactive measures to support its sustainable development vision, and has acted and responded to stakeholders regarding the material topics in ways that enabling achievement of related sustainable development goals. The Group has also strived to ensure that its efforts on sustainable development are aligned with the broader sustainable development background.

本集團已採取積極措施支持其可持續發展的願景,並以有利於實現相關可持續發展目標的方式就重大議題採取行動並對持份者作出回應。本集團亦努力確保其在可持續發展方面的努力與更廣泛的可持續發展背景保持一致。

#### 2. RISK COMPLIANCE

#### 2.1 Risk Management

Against the backdrop of perceivable downward pressure on the macro economy during the year, the Company paid more attention to improve the risk management system (including the risk identification, assessment, quantification, early warning and response) into a more comprehensive one with all the employees involved. For the purpose of continuous identification, assessment and monitoring of various major risks in the operations, the Group issued and implemented the Measures for the Implementation of Risk Management System since May 2018 to establish the "Three Defense Lines for Risk Control" composed of all business units, management teams at all levels and the Group's audit and supervision system, bringing the risk management responsibilities into practice in a bottom-up manner; in addition, the measures define the supervision, assessment and reward&punishment mechanisms, so as to provide reasonable safeguards for legal compliance, asset security, financial reporting and the authenticity and completeness of related materials regarding the Company's operation and management.

The Company also attaches great importance to the application of risk management tools, one of which is its risk assessment questionnaire prepared upon sufficient research of the industry system risks and analysis of the risk self-examination results from each subordinate company. It lists the potential risks facing the Company in terms of strategy, operation, market, finance, law and honesty, and formulates the risk quantification scoring standard from two dimensions — the possibility of risk occurrence and the degree of impact. Management teams at all levels have formulated risk early warning indicators and response plans within the time limit for ongoing risk follow-up. The Group's audit unit carried out annual internal audit of various risks, especially the response measures for high-risk issues and their effectiveness, and report to the management.

#### 2. 風險合規

#### 2.1 風險管理

#### 2.2 Internal Control and Management

In 2020, the Group looked into the risk-prone operation links in all the business activities for the purpose of constructing a better system, covering safety in production, risk control, internal audit, bidding and purchasing, post-investment management and anti-fraud. As at the end of 2020, the Group had established a comprehensive management system covering aspects of personnel, administration, finance, legal affairs, risks, internal control and safety.

In order to improve the internal control management of the Group's financial services segment and automation segment, the Group engaged external professional consultants in 2020 to review the internal control of its financial services segment focusing on the internal control process of margin financing, the preventive control rectification measures for illegal short selling, and the follow-up review of internal control reporting on anti-money laundering inspection. It revised system documents including the Code of Practice for Securities and Futures Business and the Risk Management Manual based on the review report to optimise 8 internal control and management measures.

#### 2.3 Anti-fraud

The Group advocates and adheres to honest operation and always takes anti-fraud as an important aspect of compliance management. In order to establish an effective mechanism to prevent and punish fraud, the Group issued and implemented the Anti-Fraud Management System. The system contained provisions governing the definition of fraud, anti-fraud powers and responsibilities, work flow, supervision and accountability; established a widely-used fraud risk self-examination and reporting mechanism; and made public our "anti-fraud reporting hotline" and "anti-fraud reporting e-mail" which were accessible to the personnel designated for the Group's audit and supervision system. The Group strictly keeps confidential the privacy information of internal and external whistleblowers providing effective reporting clues, and gives them certain material rewards, so as to promote the further construction of an honest and self-disciplined work style, restrict and standardise the performance of duties by all employees, and prevent acts damaging the interests of the Company and shareholders.

#### 2.2 內控管理

2020年,本集團全面梳理各經營活動中易發生風險的操作環節,加強制度體系建設,涉及安全生產、風險管控、內部審計、招標採購、投後管理、反舞弊等層面。截止2020年末,本集團已建立涵蓋人事、行政、財務、法務、風險、內控、安全等各方面、較為完整的管理制度體系。

為進一步提升集團金融服務板塊和自動化板塊的內控管理水平,2020年本集團聘請外部專業顧問對集中於其財務服務分部的保證金融資的內部控制流程、非法賣空的預防性控制整改措施及反洗錢審查的內部控制報告後續覆核等進行內控審閱,並根據審閱報告修訂《證券及期貨業務運作守則》、《風險管理手冊》等體系文件,優化8項內控管理措施。

#### 2.3 反舞弊

In addition, the Group requires bidding for eligible procurement projects, and requires that an Integrity Agreement should be attached when the procurement contract is being entered into. The agreement sets out the Company's procurement discipline and complaint channels to counterparties, ensuring that suppliers have equal opportunities to participate in business without interference from improper external factors.

The Group's anti-fraud mechanism operated effectively in 2020 without risky cases occurred.

#### 2.4 Anti-money Laundering

In order to effectively prevent major risks in the anti-money laundering, Glory Sun Financial Holdings Limited requires all new employees to learn relevant legal and policy documents and sign a document to confirm their understanding thereof. Its compliance unit carried out compliance training and questionnaire tests with reference to the main ideas of the lecture "Combating Money Laundering in the Financial Industry" held by the Securities and Futures Commission in 2020, ensuring that it, as a licensee, has received sufficient anti-money laundering knowledge and skills training to maintain professionally competent and suitable to be a licensee.

Among the 17 findings of assessment mentioned in the followup review of internal control reporting on anti-money laundering inspection, Glory Sun Financial has completed all rectifications.

The Group's anti-money laundering mechanism operated effectively in 2020 without occurrence of risky cases.

#### 2.5 Climate Risk and Governance Disclosures

The Group has committed to implementing climate risk management and governance structure taking reference from the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD). We consider climate change as the biggest environmental threat the world faces, and one which could pose significant challenges to our business operations and services. Disclosing these climate-related risks is an important step in demonstrating our understanding of these risks as well as the derived opportunities.

此外,本集團規定對於符合條件的採購項 目應執行招標方式,並要求在簽訂採購合 同時,應附簽一份《廉潔協議》。該協議 向交易對手列明公司採購紀律及投訴途 徑,保障供應商平等機會參與業務,而不 受到不當外部因素的干擾。

本集團2020年內反舞弊機制運作有效, 無相關案件風險發生。

#### 2.4 反洗錢

為有效預防反洗錢領域的重大風險,寶新金融控股有限公司強制要求所有新入職員工學習有關法律政策文件,並需簽署確實已明白當中內容。合規部門參考香港證監會2020年內舉辦的「金融行業打擊清洗黑錢」講座要點,開展了合規培訓及問卷測試等工作,確保持牌人接受足夠的反洗錢知識技能培訓,以維持專業勝任能力及其作為持牌人的適當人選。

有關反洗錢審查的內部控制報告後續覆 核結果中提及的17項評核發現中,寶新 金融現已完成所有整改。

本集團2020年內反洗錢機制運作有效, 無相關案件風險發生。

#### 2.5 氣候風險及管治披露

本集團矢志參照氣候相關財務揭露工作 小組(TCFD)的建議設立氣候風險管理和 管治架構。我們認為氣候變化是世界面臨 的最大環境威脅,足以對本集團的業務營 運及服務構成嚴重挑戰。披露與氣候相關 的風險是重要的一步,證明我們了解這些 風險及從中衍生的機會。

#### Governance

The Board, as the ultimate responsible body, gives guidance and final decision on the risk management, overseeing the Group's policies, programs, and performance relating to the environment, including climate change. Climate-related issues are discussed at board meetings based on the regular risk management report prepared by the Risk Management Taskforce.

The Risk Management Taskforce is responsible for the establishment and optimisation of the risk management framework of the Group as well as the supervision and coordination of various business departments to identify, assess and mitigate climate-related risks. The Risk Management Taskforce reports material climate-related issues to the Board as appropriate.

Furthermore, the Audit Committee, formed by one Non-Executive Director and two Independent Non-Executive Directors, not only reviews the Group's financial reporting matters and internal control procedures, but also assists the Board in monitoring the implementation and effectiveness of risk management system.

#### Strategy

Climate change poses different types of risks and financial impacts to our business. At the same time, climate change presents us with opportunities to develop low carbon and climate resilient assets. The tables below show the major physical and transition risks arising from climate change, the potential impacts and opportunities. The risks are sorted into three timeframes — short-term (0-3 years), medium-term (3-6 years) and long-term (above 6 years).

#### 管治

董事會作為最終負責者,對風險管理提出 指引並擁有最終的決策權,並監督集團與 環境相關的政策、計劃和表現,當中包括 氣候變化。董事會審閱風險管理專責小組 定期編製的風險評估報告後會在董事會 會議上討論氣候相關議題。

風險管理專責小組負責建立及完善集團 的風險管理框架,以及監督和協調各業務 部門,以識別、評估及緩解氣候相關風 險。風險管理專責小組亦會酌情向董事會 匯報重要的氣候相關議題。

此外,由一位非執行董事及兩位獨立非執 行董事組成的審核委員會除負責檢討本 集團的財務申報事宜和內部監控程序外, 亦會協助董事會監察風險管理系統的實 施情況及成效。

#### 策略

氣候變化對我們的業務構成不同類型的 風險和財務影響,但同時也會帶來機遇, 讓我們發展低碳及可適應氣候變化的資 產。下表列出氣候變化帶來的重大實體及 轉型風險、潛在影響與機會,各項風險按 三個時間範圍劃分,即短期(0-3年)、中 期(3-6年)及長期(6年以上)。

Physical Risk 實體風險	Timeframe 時間範圍	Impacts 影響	Opportunities 機會
Increased severity of extreme weather events 日趨嚴重的極端天氣事件	Short-term 短期	<ul> <li>Reduced revenue and increased costs from negative impacts on supply chain and work force, e.g. health and safety.</li> <li>供應鏈及員工團隊受負面影響,例如健康及安全,導致收益減少和成本上升。</li> </ul>	<ul> <li>Strengthen workforce management and guidelines.</li> <li>加強員工團隊管理及指引。</li> <li>Increase the ratio of properties with green building design, i.e.</li> <li>Sponge City.</li> </ul>
		<ul><li>Damage to the Group's properties and hindrance to development projects.</li><li>集團的物業受損及開發項目延誤。</li></ul>	一 提高綠色建築設計的物業 比例,即海綿城市。

Transition Risks 過渡風險	Timeframe 時間範圍	Impacts 影響	Opportunities 機會
Cost to transition to lower emissions technology 轉型至低排放技術的成本	Medium/ long-term 中/長期	<ul> <li>Increase cost to adopt new technology and processes.</li> <li>增加採用新技術及流程的成本。</li> </ul>	<ul> <li>Green office transformation</li> <li>轉型為綠色辦公室。</li> <li>Use of more advanced technology in green construction, green building design and automation manufacturing technology.</li> <li>採用更多綠色建築、綠色建築設計及自動化生產的先進科技。</li> </ul>
Shifts in consumer preferences 消費者喜好轉變	Short/medium/ long-term 短/中/長期	<ul> <li>Reduce revenue from decreased demand of non-ESG related investment products.</li> <li>非環境、社會及管治相關的投資產品需求下降導致收益減少。</li> <li>Increase cost for research and reformulation of investment strategies.</li> <li>研究及重新擬定投資策略導致成本増加。</li> </ul>	<ul> <li>Development and expansion of ESG-related investment product, i.e. Green bond, and strategies.</li> <li>開發及擴展環境、社會及管治相關投資產品・即線色債券及策略。</li> </ul>

#### Risk Management

The Company strictly complies with the CG Code contained in Appendix 14 of the Listing Rules. The Group's risk management system is implemented using a top-down approach with three basic lines of defence under the leadership of the Board. The whole risk management structure composes of all business departments and subordinate units directly under the Group, the Risk Management Taskforce, the Audit Committee and internal audit department. In additional to a variety of financial risks, the Group is increasingly incorporating climate-related risks, both physical and transition, into the focus of the risk management system.

The overall risk management process starts from risk identification in all business segments, operations and major business procedures. Then, the risks in the risk inventory are evaluated by business department and are prioritized according to their level of significance. After prioritization, the Risk Management Taskforce is responsible for assigning risk owner from business department to manage a particular risk and formulate risk mitigation plan. Regular review is performed to monitor the implementation of risk mitigation plan. Lastly, the Risk Management Taskforce will prepare risk report and submit to the audit committee and the Board annually.

#### **Metrics and Targets**

The Group has been measuring and reporting energy consumption and greenhouse gas emissions, including both actual figures and intensities, since the first ESG report in 2017. With ESG data management tool, our analysis includes monthly breakdown, year-on-year comparison, locational and business line comparison etc.

To minimize the exposure of climate-related risks and increase investor confidence, specific targets setting will be discussed in the future with the aid of the above metrics associated with climate-related risks. On the other hand, with respect to the property investment and development segment, the Group will continue to promote energy conservation and emission reduction in the design, construction and daily operation of company-owned properties.

#### 風險管理

本公司嚴格遵循上市規則附錄14《企業管治守則》。本集團實施由上而下的風險管理系統,在董事會領導下設立三道基本防線。整個風險管理架構由集團各直屬業務部門和下屬單位、風險管理專責小組、審核委員會及內部審計部組成。集團除管控各種財務風險,也加強應對氣候相關的實體和轉型風險,將其納為風險管理系統的核心部份。

整個風險管理流程第一步是識別所有業務分部、經營活動及主要業務流程的風險,繼而由業務部門評估風險清單上的風險,按照重要程度擬定優先次序,再由風險管理專責小組負責指派業務部門的風險負責人管理個別風險和制訂風險緩解計劃,並會定期檢討及監察計劃的實施情況。最後,風險管理專責小組會編製風險報告,每年提交審核委員會及董事會。

#### 指標及目標

本集團自2017年發表首份環境、社會及管治報告以來,一直定期計算和匯報能源使用量及溫室氣體排放量,包括實際數字及密度。我們應用環境、社會及管治數據管理工具,分析每月收集的數據、年度同比數據、所在地及業務線比較數據等。

為盡量減低氣候相關風險及提高投資者信心,我們將來會根據上述氣候相關風險 指標研究制訂一套具體目標。另一方面, 關於物業投資和發展業務,本集團將繼續 推動旗下公司自置物業在設計、建造及日 常營運過程中節能和減排。

Case studies from our subsidiary — Glory Sun Land Group

Our subsidiary — Glory Sun Land Group has two core business segments of property investment and development and cultural sports in Hong Kong and Mainland China. In this case study, the development of Baoxin Golf Course is demonstrated, which climate risk factors are considered in the process to mitigate impacts.

Shenzhen Baoxin Golf is adjacent to Xixiang Sports Park with beautiful scenery and surrounded by primary ecological green land. The total area of the project is more than 50,000 square meters and the area of the main venue is more than 10,000 square meters. It has been built with a single three-storey club in Southeast Asian Bali style.

For the grassland management in golf course, generally, the surface temperature of lawn in summer is about 8°C lower than that of bare land, and the duration of high temperature can be shortened by 2–3 hours. In winter, the surface temperature of lawn is 1–4°C higher than that of bare land. The moisture content of turfgrass is above 70%, and the air humidity will be increased by the transpiration of turfgrass leaves. In summer, the air humidity of lawn is 10%–20% higher than that of bare land. The grassland help preserve biodiversity, include reduce sun radiation and protects mankind health; purify water and improve soil; adjust ecological environment by its microclimate etc.

附屬公司個案研究 — 寶新置地集團

我們的附屬公司寶新置地集團經營兩類 核心業務,分別為在中港兩地的物業投資 與發展及拓展文化體育。本個案研究探討 寶新高爾夫球場如何在發展過程中考慮 氣候風險因素,減低影響。

深圳寶新高爾夫球場依傍風景優美的西鄉體育公園,環抱原生生態綠地,項目總面積5萬多平方米,主體面積1萬多平方米,擁有一幢獨立三層式東南亞巴厘島風格會所。

在高爾夫球場草地護理方面,通常夏季草坪地表溫度比裸地約低攝氏8度,高溫持續時數可縮短2-3小時。冬季草坪地表溫度則比裸地高攝氏1-4度。草坪草含水量均在70%以上,通過草坪草葉片蒸騰作用能增加空氣濕度。據測定,夏季草坪上空氣濕度比裸地高10%-20%。草地可促進保護生物多樣性,包括減緩太陽輻射、保護人類健康、淨化水源改良土壤和調節生態環境的小氣候等。

#### 3. ENVIRONMENTAL PROTECTION

The Company's operation does not involve high energy consumption, high pollution and high emission, and does not fall within the government's carbon emission control. It faces no obstacles in obtaining energy and water resources. It also fully recognises that environmental responsibility has become an important issue for the sustainable development of global enterprises. As a listed company, while seeking to create economic value, it is actively practising the concept of harmonious development with the environment to show its commitment to green environmental protection. It mainly fulfills this responsibility in two ways:

- (1) Committed to providing products and services that can improve energy efficiency and reduce potential hazards to the environment:
- (2) Striving to operate its facilities in a way that protects the environment, meets or exceeds government requirements, and continuously reduces energy consumption and waste.

In 2020, the Group continued actively responding to the government's environmental protection policies by promoting energy conservation, emission reduction and consumption reduction with sound results achieved, and by ensuring that all kinds of manufacturing wastes are treated in accordance with environmental protection laws and regulations. No environmental violation occurred throughout the year.

#### 3. 綠色環保

本公司不涉及高能耗、高污染、高排放經營,未被列入政府的碳排放管控範圍,在能源、水源的取得方面無面臨障礙,亦仍然充分認識到,環境責任已成為全球企業可持續發展的重要議題。作為上市公司,我們在追求創造經濟價值的同時,時刻積極踐行與環境和諧發展的理念,切實致力於綠色環保事業。我們主要通過兩種方式履行這一責任:

- (1) 致力於提供能夠提高能效並減少對 環境潛在危害的產品和服務;
- (2) 努力以保護環境、達到或高於政府 要求以及持續減少能源消耗和浪費 的方式運營我們的設施。

2020年,本集團繼續積極響應政府環保政策,推動各項節能、減排、降耗工作有效開展,並確保各類製造工業廢棄物按照環保法規得到處理,全年無任何環保違法事件的發生。

#### 3.1 Performance Indicator

#### 3.1 績效指標

Performance Indicator 績效指標	2020 2020 年	2019 2019年
Greenhouse gas emissions (CO <sub>2</sub> equivalent, metric ton) 溫室氣體排放量(CO <sub>2</sub> 當量,公噸)	12,087	5,359
Total electricity consumption (MWh) 總耗電量(兆瓦時)	18,780	4,794
Total water consumption (cubic meter) 總耗水量(立方米)	465,340	184,762
Total gasoline consumption (litres) 汽油總消耗量(升)	81,866	93,030

Compared with the previous year, the Group's greenhouse gas emissions, total electricity consumption, total water consumption and other indicators increased. This is mainly due to merger and acquisition activities taken place in 2020.

相比上年度,本集團的溫室氣體排放量、 總耗電量、總耗水量等指標有所增長,主 要由於發生在2020年的併購活動。

The Company strictly abides by the principle of environmental protection. In addition to complying with the basic requirements of all relevant laws and environmental standards, it has formulated relating environmental protection policies, strategies and implemented a series of environmental protection actions.

本公司嚴格遵守環保原則,遵守所有相關 法律和環境標準的基本要求,並制定了相 關的環保政策、策略,實施了系列環保行 動。

The following table shows the corresponding environmental protection related statistics:

下表顯示本公司的相關環保統計數據:



Exhaust gas emissions (Unit) 廢氣排放(單位)	2020 2020年	2019 2019年
Nitrogen oxides (NOx) emission (grammes) 氮氧化物排放量(克)	351,382	456,340
Sulphur oxides (SOx) emission (grammes) 硫氧化物排放量(克)	3,627	4,370
Particulate Matters (PM) emission (grammes) 顆粒物排放量(克)	24,761	33,920

Note: According to the Hong Kong Stock Exchange's Reporting Guidelines for Key Environmental Performance Indicators, Scope 1 is "Direct Greenhouse Gas Emissions", Scope 2 is "Indirect Greenhouse Gas Emissions from Energy Use" and Scope 3 is "Other Indirect Greenhouse Gas Emissions".

注: 根據香港聯交所《環境關鍵績效指標匯報指 引》, 範圍1為「直接溫室氣體排放」, 範圍2 為「使用能源間接溫室氣體排放」, 範圍3為「其 他間接溫室氣體排放」。

#### 3.2 Green Operation

Developing green buildings is not only the requirement of urban construction, but also the social responsibility of enterprises. It is an inevitable requirement by the vision of achieving CO<sub>2</sub> emissions peak by 2030 and carbon neutrality by 2060, as well as the only path to achieve high-quality economic and social development. The Group is always committed to the practice of and innovation in green building technology, actively advocates the adoption of high-efficiency and energy-saving technologies, improves the efficiency of land resources and construction materials throughout the whole life cycle of project development, and provides a sustainable green and healthy life for the owners through building up green communities in line with the philosophy of respecting nature and complying with nature.

#### **Project of Nanning Wuxianghu No.1:**

The project adopts solar-powered air source heat pumps to supply annual domestic hot water for 3,980 residents in the residential buildings. This set of system can save about 1.371 million kWh of electricity every year as compared to that using electric water heaters by each household to supply hot water. It is equivalent to standard coal of about 455.4 tons in value (calculated according to the conversion index of standard coal and electric energy of 0.332 kg/kWh), reducing  $\rm CO_2$  emissions by 1,124.84 tons,  $\rm SO_2$  emissions by 9.11 tons and dust by 4.55 tons.

Quality products and services are the most essential part for the Group to discharge product liability and to demonstrate accountability to the customers. The Group makes supreme products with high-standard control measures, delivers outstanding quality with refined management, creates a diverse product value for the customers with product innovation based on the demands from the customers and communities, and satisfies the new demands from the customers on a continuous basis with the innovative operation of commercial buildings and industrial projects.

#### 3.2 綠色運營

發展綠色建築不僅是城市建設的需要,更是企業應盡的社會責任。建築綠色化學是二零三零年碳達峰和二零六零年碳中和願景的必然要求,也是實現經濟社會品質發展的必經之路。本集團致力綠經之路。本集團致力綠經之路。本集團致力綠經之路,將提升土地資源、建築材料的利用效率貫穿於項目開發的重集,並通過社區綠色營造,尊重自然、順應自然,為業主創造可持續的綠色、健康生活。

#### 南寧五象湖1號項目:

本項目採用太陽能耦合空氣源熱泵系統製備全年生活熱水,提供住宅樓約3,980人全年生活熱水,與各戶採用電熱水器製備熱水相比較,整套系統每年可節電約137.1萬kWh。按等價值折合成標煤約455.4噸(按標煤與電能換算指標0.332kg/kWh計),減少二氧化碳排放量約9.11噸,減少粉塵約4.55噸。

優質的產品和服務是本集團履行產品責任、對客戶負責的最重要的方面,本集團通過高標準管控打造精優產品,通過精細化管理,創造卓越品質,通過基於客戶與社區需求進行的產品創新給與客戶更豐富的產品價值,通過商務樓宇及產業經營項目的運營創新不斷滿足客戶新的需求。

#### **Product Quality Control**

The Group has established comprehensive quality control policies and systems. Following the principles of fairness, justice and objectiveness and based on the requirements of relevant national laws, regulations, rules and standards as well as drawings, contracts and relevant technical documents of the Company, the Group checks the project safety, quality and internal management and management conducts of the Engineering Department; and makes strict requirement on the completion rate of rectification of problems existing in each project quality and safety inspection. The rectification of quality problems and safety problems should be subject to the completion rate of 95% and the completion rate of 100% respectively. The inspection has covered areas such as product positioning, building design, procurement, raw materials, building process and inspection upon completion for sake of ensuring that the property units which are under construction, on sale and already sold are not subject to any safety, health or quality problems where recall will become necessary.

During the Reporting Period, no product sold or shipped was subject to recall for safety and health reasons.

#### **Project Quality Control**

Upon the registration of project completion, the project, in principle, should still be subject to a 3+1 inspection formality (covering initial joint inspection, joint inspection after rectification and property acceptance inspection, inspection for delivery acceptance and final inspection before delivery). The inspection team is composed of Engineering Management Centre, Operational Management Centre, Marketing Management Centre, Property Management Unit and the local project company team of the Group. Delivery shall be subject to the successful acceptance upon inspection carried out by all the concerned parties. The inspection shall be carried out thoroughly with one check for one project and one record for one household while inspecting each property unit; clearly define the parts and details of project quality problems; and strictly control the project quality. In terms of quality problems spotted during the inspection, the local project company/the Shenzhen Project Department will formulate a rectification plan and urge the construction unit to rectify and complete within the prescribed time limit.

#### 產品品質管控

本報告期內,未出現因安全與健康理由而 須回收的已售或已運送產品。

#### 工程品質把控

#### **Project Inspection and Acceptance**

The multiple-step system has been tailored to ensure satisfactory quality of delivered projects. Besides, instant check inspection for defects is being undertaken to better serve the new owners. Specialized construction teams are appointed to follow up the entire delivery process by resolving ordinary problems within half an hour. Commitment involving raw materials customization can be delivered within a reasonable time frame (normally one month), which is highly appreciated by the owners.

#### **Production Safety Management**

The headquarters of the Company has established a safety management committee, while the subordinate companies have established individual safety management committees or safety management teams in combination with their actual operations, and set up independent safety management and supervision departments to ensure that the safety management is effectively in place with responsibilities being attached to each individual. At the same time, the corresponding safety management measures in the headquarters of the Group, the local project companies and business units have been formulated to clarify the reward and punishment methods, develop specific measures for long-term supervision and management, and implement the signing of the responsibility letter by the person in charge of safety management. The inspection for production safety should be conducted regularly; the notice of safety inspection during holidays should be issued in time; and the precaution of safety management should be well undertaken so as to improve the safety and contingency plan.

#### 項目驗收

層層把關,確保交付品質。另外為查漏補缺,更好的服務新業主,在交付過程中安排各專業施工單位全程跟蹤維修,一般問題在半小時內解決,涉及原材料定制的承諾在合理的時間範圍內完成(一般一個月),深受收樓業主好評。

#### 安全生產管理

本公司總部建立安全管理委員會,下屬公司結合實際經營情況建立安全管理委員會或安全管理小組,建立獨立的安全管理與安全監督機構,確保安全管理工作與實質到位,責任到人。同時制定本集團實務、城市公司、經營單位相應的安全管理制度,明確獎罰辦法,制定長效監督管理制度,明確獎罰辦法,制定長效監督管理的具體措施,落實各安全管理負責人任狀簽署。定期開展安全生產檢查工作。及時做好節假日安全檢查通知,做好安全管理預警,完善安全應急預案。

The Safety Committee Office of the Group makes full use of monthly safety meetings, morning meetings of the Group and WeChat working groups to publicize the information of safety production, fire safety laws and regulations and advanced concepts of safety production management, guiding the senior management of the Group to establish the safety philosophy are carried out of "all accidents can be prevented" at the primary level. At the same time, solid safety theme activities such as Safety Production Month and Fire Prevention Publicity Month, and organizes activities in various forms including safety knowledge and fire protection knowledge publicity, accident warning education, potential safety hazard investigation and emergency drills, so as to enhance the safety awareness of all employees and foster a sound safety atmosphere, which has been highly appreciated by the property owners and households.

本集團安委辦充分利用月度安全會議、本 集團晨會和微信工作群宣導安全生產、消 防安全法律法規知識和先進的安全生產 管理理念,引導本集團高層到基層 「一切事故皆可預防」安全理念,同等 實開展安全生產月、消防宣傳月等安全 題活動,通過形式多樣的安全知識。 題活動,通過形式多樣的安全知識。 題活動,通過形式多樣的安全全意識, 知識宣傳、事故警示教育、安全隱識, 知識宣傳、事故警示教育、安全 題話動,提升全員安全意識, 置了良好的安全氛圍,並得到了業主單位 及業戶的一致好評。

## The Group companies conducted a series of interactive activities of "focusing on fire protection and giving top priority to life"

In June 2020, the activities of "focusing on fire protection and giving top priority to life" were held by respective companies of the Group in succession. Each company carried out fire prevention training enabling the service team and community residents to learn the escape routes and the methods to use firefighting equipment in their communities, which made fire safety awareness deeply penetrated into the community life upon launching the training for the emergency teams in communities.

#### 本集團各公司開展「關注消防生命至上」 系列互動活動

二零二零年六月,本集團各公司相繼開展 「關注消防生命至上」活動。各公司開展 了消防培訓和消防演練活動,讓服務團隊 和社區居民學習所在社區的逃生路線及 消防設備使用方法,在進行社區應急小分 隊訓練的同時,也讓消防安全意識深入滲 透社區生活。

#### 3.3 Green Construction

#### **Pollution Prevention**

In the process of project construction, the Company strictly implements the environmental protection "three simultaneous" system (i.e. environmental protection facilities and the main parts of the project must be designed, constructed, and put into use at the same time), eliminating all kinds of risk factors for accidents and occupational diseases from the source with may cause casualties so as to protect the safety and health of employees, ensure the normal commissioning of new engineering projects, and prevent problems or taking remedial measures and avoid unnecessary investment in relation to rework caused by safety problems.

#### 3.3 綠色施工

#### 防治污染措施

在項目建設過程中,本公司嚴格執行環保 「三同時」制度(即環保設施必須與主體工程同時設計、同時施工、同時投入使用),從源頭上消除各類項目可能造成傷亡事故和職業病的危險因素,保護職工的安全健康,保障新工程項目正常投產使用,防止事故損失,避免因安全問題引起返工或採取彌補措施造成不必要的投入。



### Designing stage 工程設計階段

Encouraging the application of pollution-free new technologies, processes and equipment to enhance the efficiency in the usage of resources and energy. 積極採用無污染的新技術、新工藝、新設備,提高資源、能源利用效率。



### Construction stage 工程施工階段

Ensuring concurrent construction and completion of environmental protection facilities and main parts of the construction projects; satisfying the energy conservation and resource saving requirements set forth in project designs; preventing pollution and reducing energy consumption on construction sites. 確保環保設施與建設項目的主體部分同時施工和竣工:堅決貫徹項目設計中的節能降耗要求,同時做好施工現場的防污染及節能降耗工作。



### Completion stage 竣工階段

Ensuring that all energy-saving effects meet the design requirements, and property units can only be occupied or operated after the projects registered as completed ones.

確保所有節能效果達到設計要求,唯項目備案為已竣工狀態,物業單位才能使用或運營。



Energy conservation inspection upon project completion 項目竣工節能驗收

Inspecting projects upon completion in strict compliance with applicable energy-saving and environmental protection standards set forth in project designs.

嚴格依據工程設計規定的相關節能環保設計標準進行竣工驗收。

#### Compliance Management in Construction

In terms of construction management, the Group strictly complies with the Environmental Protection Law of the People's Republic of China and other applicable laws. All projects under construction must satisfy the "six one hundred percent requirements" of the Ministry of Housing and Urban-Rural Development, and the local site management requirements. Moreover, sewage treatment and smog reduction are given priority in site management, supported by a complete set of dedusting, smog reduction and sewage treatment systems on construction sites. Lots of our construction sites have been praised by local governments regarding their standardized and green operation.

#### Waste Treatment

The construction waste and other waste generated from the Company's construction processes has been collected strictly according to the local municipal authority's rules. Sticking to the management principle of "Constructor clean up their own waste", the management of waste treatment has been systemized.

During the Reporting Period, no violation of environmental regulations was found.

#### 施工合規管理

在施工管理方面,本集團嚴格遵守《中華人民共和國環境保護法》等適用法律法規,旗下所有在建項目均嚴格執行住建部「六個百分百」及當地的工地管理要求。此外,工地管理中優先治污減霧,配備了完善的除塵降霾系統和污水處理系統。我們的多個綠色環保標準化營運工地獲得當地政府的肯定和表揚。

#### 廢棄物處理

本公司在施工過程產生的廢棄物及建築 垃圾嚴格按照當地城市管理的相關規定 進行收集清運,貫切堅持實行「誰施工、 誰清理」的原則,廢棄物處理制度化模式 進行管理。

在本報告期內,沒有發現任何違反環境法 規的個案發生。

#### 3.4 Green Office

#### **Eco-Friendly Work Mode**

In its day-to-day operations, the Company has established systems and rules for the management of and the use of office supplies and other consumables, as well as the environmental management in its offices. The 5S (Seiri, Seiton, Seiso, Seiketsu and Shitsuke) method is applied offices to encourage employees to minimise the consumption and preserve materials. Wastes are treated in different ways according to categories, and wastes, such as waste paper, paper boxes and so on are subject to recycling.

"Eco-Friendly Work Mode" has been proactively applied. Paperless office has been promoted to reduce paper waste, and contribute to zero deforestation;

Energy-saving lights and adjustable air-conditioning settings have been widely used to reduce electricity consumption;

Green mobility concept has been introduced by reducing business travels and promoting the employees to use new energy transportation, and help green travel;

Strictly controlling water consumption in the workplace, and performing regular inspection and repair of the water facilities to reduce water resource waste; and employees are reminded to leave no leftover after dining in the staff canteen; all kitchen wastes of the Company are recycled by qualified and specialized recycling collectors.

#### Promoting "Cloud Office"

The Company has established a standard conference management system with regularised and efficient communication methods to encourage employees to use fast and efficient communication channels, such as mobile communication tools, internet communication tools, video conferences, telephone conferences and emails, etc. Remote communication software will be adopted as far as possible when communicating with external parties to avoid waste of resources.

#### 3.4 綠色辦公

#### 環保辦公模式

在日常辦公過程中,本公司對於辦公場所資產管理、辦公用品等耗材使用、辦公環境制定了相應的制度規範,實施辦公環境55管理(整理(Seiri)、整頓(Seiton)、清掃(Seiso)、清潔(Seiketsu)和素養(Shitsuke)),宣導員工在物資使用上進行節約、保護,在廢物處理上按類區分處理,對可回收利用的物品,例如廢紙、紙箱等,進行回收再利用。

積極實踐「綠色辦公」行為,推行無紙化辦公,減少紙張浪費,為森林零淨砍伐做出貢獻;

全面使用節能照明光源,依據季節溫度變 化控制空調系統開關,減少電力消耗;

引入綠色出行概念,減少工作人員差旅, 提倡使用新能源交通工具,助力綠色出 行;

嚴格控制辦公區域用水量,定期檢查維修 用水設施,減少浪費水資源的現象;員工 食堂持續推進光碟行動,廚餘垃圾百分百 由正規專業公司回收。

#### 推動「雲辦公」

本公司已建立規範化的會議管理制度,採取規範、高效的溝通方式,宣導員工使用快捷、有效的溝通渠道,包括移動通訊工具、互聯網通訊工具、視訊會議、電話會議、電子郵件等。未來與外部單位溝通時也儘量使用遠端通訊軟體,避免資源浪費。

#### 4. SAFE PRODUCTION

In accordance with the Safe Production Law of the People's Republic of China, the Fire Prevention Law of the People's Republic of China and relevant laws and regulations, the Company continuously consolidated the basic management system for safe production and carried out education and training, emergency drills and investigation of potential safety hazards, so as to provide a safe and healthy working environment for all employees. No production safety accidents occurred in the Group in 2020.

#### 4. 安全生產

本公司嚴格遵守《中華人民共和國安全生產法》、《中華人民共和國消防法》等有關法律法規,不斷夯實安全生產基礎管理體系,持續開展教育培訓、應急演練、安全隱患排查等工作,致力於為全體員工提供安全健康的工作環境。2020年內,本集團無安全生產事故發生。

#### 4.1 Performance Indicator

#### 4.1 績效指標

Performance Indicator 績效指標	2020 2020年	2019 2019年
Number of safety production accidents (times) 安全生產事故發生數(次)	0	0
Number of deaths caused by accidents (persons) 事故導致死亡人數(人)	0	0
Number of work-related injury accident (persons) 工傷發生數(人次)	2	5

Note: 2 workers were injured in 2020; the workers returned to work after simple medical treatment.

注: 2020年內發生工傷數2人次,經簡單醫療處 理後返回工作崗位。

#### 4.2 Infrastructure

The Group firmly established the concepts of safe development and "zero accident", which led it to strengthen the basic work and system construction of safe production management, pay attention to top-level design and improve the rules and regulations. The headquarters of the Group and its subordinate companies have set up safe production committees and issued and implemented a series of safety management systems such as the Organizational Setup of Safety Management Committees, the Responsibility Letter for Safe Production and Fire Control Work Management Objectives, the Compilation of Safe Production and Fire Control Work Management and the Management Measures on Contingency Plans for Emergencies. In this way, it directly linked the safety management work to the operating performance of management teams at all levels. promoting all the staff to take their responsibilities seriously, which enabled it to control the risk from the start and supervise the process against risks.

#### 4.3 Employees' Development

The continuous improvement of an employee's lifelong employability is a responsibility that both the employee and the Group should assume.

In the post-epidemic era, for sake of effectively assisting the business development of the Group, keeping up with market demand, as well as meeting the needs of talent development, the creation of an efficient, pragmatic and flexible multidimensional training model has become the main objective of the Group's talent development system in 2020. The Group has emphasized heavily on the advancement of the employees' professional capability, and has established a relatively sophisticated learning and development system in the headquarters and other branch entities with the coverage of the four main categories, namely management, integration, business and general application for meeting the needs of employees at all stages of career development. The Group has treated the culturing of professional ethics for employees to be the fundamental base for the career development, and for purpose of uplifting the employees' professional ethics, professional ethics knowledge competitions have been launched where correct professional values are being delivered through online and offline diversified forms with highlight of integrity management and compliance practice. For 2020, more than 400 training sessions were organized.

#### 4.2 基礎建設

本集團牢固樹立安全發展和「零事故」理念,強化安全生產管理基礎工作及體系建設,注重頂層設計,健全規章制度。集團總部及各下屬公司均設立安全生產委員會,並發布實施《安全管理委員會機構責任書》、《安全生產、消防工作管理制度看景》、《安全生產、消防工作管理制度量編》、《突發事件應急預案管理辦法》等一系列安全管理制度,將安全管理工作情況與各級管理團隊的經營績效直接掛鈎,層壓實責任,做好源頭風險控制和過程風險督導。

#### 4.3 僱員發展

員工終生就業能力的持續提升是員工和 本集團應當共同承擔的責任。

#### 5. EMPLOYEE RIGHTS AND INTERESTS

### **Equal Employment Opportunity and Competition**

The Group is an equal opportunity employer. In the recruitment process, the Group ensures that each job applicant is entitled to due rights and will not be refused for employment due to factors such as gender, age, disability, family status or race.

The Group strictly complies with Employment Ordinance (Chapter 57 of the Law of Hong Kong), the Labor Law of the People's Republic of China and the Labor Contract Law of the People's Republic of China, and other relevant labour laws and regulations. It fully follows statutory processes when signing, renewing, terminating and cancelling labour contracts with employees. All related processes are fair, transparent and impartial, regardless of any diversity-related factors such as gender, race, among others.

The Group has formulated the Management Rules for Hiring and Probation and the Guidelines for Hiring Processes. Such rules and processes have standardized the recruitment process for ensuring that our hiring activities comply with applicable laws, and prevented child labour or forced labour at source.

The Group has used Follow-up Form for New Employees' Probation to ensure that new hires are given sufficient humanistic care, work support and assistance in completing required processes during the probation period. Such arrangement can help new hires quickly adapt to the workplace and satisfy job requirements during their probation periods. Moreover, advisory and coordination services are being provided to new hires, thereby avoiding any forced labour.

Similarly, the decision on the promotion of an employee is made on the basis of the knowledge, skills and professionalism of that employee as the criteria, regardless of the age, religion, marital or maternal status so as to make sure that every employee is entitled to equal rights and interests in the Group.

During the Reporting Period, no child labour or forced labour was employed within the Group and its supply chain.

#### 5. 員工權益

#### 平等僱傭機會與競爭

本集團在招聘工作上做到平等規範僱傭,招聘時確保了每一位應徵者都能享受應有的權利,不會因為性別、年齡、殘疾、家庭狀況或種族等因素而被拒絕聘用。

本集團嚴格遵守香港法例第57章《僱傭條例》、《中華人民共和國勞動法》、《中華人民共和國勞動法》、《中華人民共和國勞動合同法》等相關勞工法律法規,在員工合同簽訂、續訂、終止、解除勞動關係等過程中,嚴格遵守法定程序,所有相關流程都保證公平公開公正,不受性別、種族或其他有關多元化因素的影響。

本集團制定了《招聘及試用期管理制度》、 《招聘規範流程指引》,規範員工招聘流程,保證員工僱傭符合法律法規要求,從 源頭上村絕童工和強制勞工。

本集團建立了《新員工試用期情況跟蹤表》,切實做好新聘人員試用期間的人文關懷、工作支援和相關手續辦理情況的跟蹤,確保新員工在試用期能快速適應公司環境和崗位工作。此外,為新員工提供諮詢和協調服務,以防止強制勞工。

同樣,本集團也會根據員工的知識、技能和專業素養作為其是否晉升的標準,不會因其年齡、宗教、婚育情況而作差別考慮,確保每一位員工在本集團內享受到平等的權益。

在報告期內,本集團及其供應鏈中沒有發 生僱用童工與任何強制勞工的情況。

#### **Salary and Benefits**

The Group strives to motivate employees through the continuous optimization of remuneration and benefits system. Under the national and local requirements, the Company and its establishments in the PRC are obliged to make regular and adequate contribution payment to social insurance and housing provident fund schemes for the employees, provide commercial comprehensive insurance plans covering both outpatient and hospitalization benefits for employees who are suffering from accidental injuries and major diseases, and let the employees enjoy the share of goals accomplishment by setting up the corporate annuity plans.

- The Group would warranty that the salary level of every employee shall meet the minimum legal requirements enacted by the local government, and procure social insurance or other statutory provident fund contribution plans for employees according to the local employment regulations.
- Assessment of labour market situations is conducted on an annual basis. Reasonable and legal salary adjustments will be made to ensure competitive compensation packages for employees and to reward the employees' contributions being made to the Group.
- In addition to salary pay, the Group abides by the arrangement of statutory holidays and paid annual leaves, in order to boost employees' sense of gains. The Group also provides holiday allowances for employees on major holidays. The Group has provided other benefits like the meal allowances for overtime and business travel, and the incentive paid leaves, etc.
- In 2020, for sake of improving the catering quality for the employees, the Shenzhen office upgraded the staff canteen and uplift the meal allowances standard. The Group satisfies the residential demand for employees in need through provision of talent-affordable housing for qualified employees. Moreover, various festival activities are organized by the Group to create warm festival atmosphere.

#### 薪酬與福利

本集團持續優化薪酬福利體系以激勵員工。本公司及各地分支機構按照國家及地方要求,為員工定期、足額繳納社會保險與住房公積金;為員工提供商業綜合保險,對意外傷害、重大疾病及門診住院醫療提供保障;設立企業年金計劃,幫助員工分享發展成果。

- 本集團確保員工的薪資水準符合當 地政府所訂明的最低工資標準,且 按當地的要求為員工購買社會保險 或其他法定公積金供款計劃。
- 本集團每年皆定期評估勞動市場, 對薪酬標準做出合理合法的調整, 承諾為員工提供有競爭力的薪酬標準,以回饋員工對本集團所做的貢獻。
- 除薪酬外,本集團嚴格遵守法定假 日和帶薪年假的安排,提升員工的 獲得感,亦在重大假日為員工發放 節日津貼,提供包括加班餐補、出 差餐補、獎勵年假等福利。
- 二零二零年,深圳辦事處更新了員工食堂、提升了餐補標準,持續改善員工餐飲品質。本集團為達到評估條件的員工提供人才保障性住房,切實解決困難員工的居住需求。本集團還組織形式多樣的節日活動,營造溫馨的節日氛圍。

### Occupational Safety – Management Policies and Regulatory Requirements

The Group is very concerned about the workplace environment and safety of employees, and therefore has formulated sound management policies and regulatory requirements. The Group regularly and on the ad-hoc basis, undertakes specific checks on the safety status of office premises, places of operation and construction sites. All project companies are required to put in place a safety management office according to the regulatory requirements and standards. The Group has assigned designated staff to take charge of safety management, and regularly conducts trainings and conferences on safety. On-site safety inspections are being conducted to ensure zero accidents in the workplaces. Further measures to mitigate safety risks, with an ultimate goal of building a zero-accident working environment are also implemented.

During the Reporting Period, the number and ratio of deaths due to work-related accidents and the number of working days lost due to work-related injuries were all zero.

In the course of real estate development business, the Group has assigned production safety personnel with relevant production knowledge and management capability as well as relevant certificates and licences to be on duty in strict compliance with Article 20 of Production Safety Law of the People's Republic of China.

#### 職業安全一管理制度與規範要求

本集團十分重視員工的工作環境與安全, 因此制定了健全的管理制度與規範要求, 定期與不定期對辦公場所、經營場所、 建工程等開展各類安全專項檢查,要求各 公司按照相應規範要求設置安全管理機 構,指派安全管理專員,定期開展安全会 構,召開安全生產會議,組織現場安全檢 查,全力確保工作場所的安全零事故。進 一步採取減少安全隱患的措施,目標是營 造一個零意外的工作環境。

本報告期內,因工作關係而死亡的人數及 比率及因工傷損失工作日數均為零。

在有關房地產開發業務中,本集團嚴格遵 從《中華人民共和國安全生產法》第二十 條,安排具有生產知識和管理能力和持有 有關證照的安全生產管理人員值班巡檢。

#### Our specific measures to ensure employees' safety include:

本公司注重在各個細節關注員工安全:

Safety slogans are displayed in the office premises and work areas, such as "Be Careful! High Temperature" on drinking water equipment, and "Do Not Move" at the storage place for fire-fighting equipment.

在辦公場所及工作區域張貼安 全溫馨提示標語,包括開水供 應區「高溫小心」、存放消防器 材處張貼「消防器材請勿挪移」 等標識 For positions with relatively high risks, in addition to posting the relevant safety procedures and operating instructions in prominent places, we also provide the employees with appropriate personal protective devices for the prevention of occupational diseases and work injuries. To ensure the normalization of workplace safety, the Group has set up a specific inspection team to regularly inspect safety-related matters and bring to the employees' attention of risks such as fire protection, electric circuits, chemicals, etc.

針對一些風險較高的工作崗位,除了在顯眼處懸掛安全操作規程及作業指導書以外,還積極為員工提供並更新安全勞保用品以防治職業病及工傷的發生。為確保工作場所安全常態化,本集團設置了專項檢查小組,羅列檢查明細,定期開展檢查,以提示消防、電路、化學品等方面的風險。

### Normalization of Preventive and Protective Measures against COVID-19 Pandemic

Since the implementation of preventive and control measures for the pandemic, the Group has acted promptly and undertaken a couple of effective actions. All units, departments and project companies are required to comply with such preventive and control measures for the pandemic in a strictly manner, resume orderly production and operation and provide a strong back up with respect to the good working environment and work order for the employees. Since the resumption of work and production, all business units of the Group have been equipped with normalized pandemic prevention and control measure for ensuring zero suspected and zero confirmed cases by means of carrying out multiple tasks, adopting scientific measures, catching pandemic prevention targets and promoting the production process.

 We adhere to the "Double Safety" as a long-term normalized measure for pandemic prevention and control

#### 疫情防護常態化舉措

自新型冠狀病毒感染的肺炎疫情防控工作開展以來,本集團迅速行動,採取多項有效措施,要求各單位、部門、項目確保在嚴格落實疫情防控要求的前提下,推動生產經營有序運轉,為員工的良好辦公環境和工作秩序提供了強力的保障。自復上復產以來,本集團所屬各單位落實常態化疫情防控措施,多措並舉,科學防控,抓防疫、促生產,確保零疑似、零確診病例。

堅持「兩保障」為常態化疫情防控長期舉措

### The first is to ensure the safety of employees:

#### 第一為保障員工安全:

disinfect the office area thoroughly every day, provide protective materials such as masks, alcohol, disinfectant and disinfectant wipes for all employees, track the activities of employees, collect health information, and establish a register of employees returning to work.

每日對辦公區進行全面消毒,為全體員工準備口罩、 酒精、消毒液和消毒濕巾等防護用品,摸排員工活動 軌跡、健康資訊採集,建立復工員工名冊。

### The second is to ensure the safety of customers:

#### 第二為保障顧客安全:

disinfect the public areas of shopping malls, display relevant prevention and control information publicity materials, and strictly implement names registration, temperature measurement, wearing masks, scanning "QR code" and other measures of individuals entering shopping malls and sales offices.

對商場公共區域進行全面消毒,放置相關防控知識宣傳品,嚴格落實進入商場內、售樓處人員的登記、測量體溫、佩戴口罩、掃描二維碼等措施。

### Occupational Safety – Management Policies and Regulatory Requirements

The Group is used to preparing the safety training plan for employees at the beginning of every year, which sets out details of the occupational health and safety trainings for employees, including the identification of safety warning signs, the operation of safety facilities, the safe operating procedures at related positions, and the lessons learned from safety accidents, etc. All these trainings have been aimed to raise the employees' safety awareness so that they can recognise safety risks and stay vigilant.

Since part of the Group's businesses are carried out at the seaside, to safeguard the employees' and customers' personal safety, the Group has organised some of its employees to take the examination for the Qualification Certificate of Industry Practitioners awarded by the General Administration of Sport of China and Class 5 Lifeguard Work Permit awarded by the Shenzhen Water Sports Association. In seaside operations, certified and experienced lifeguards are on duty at all time. The Group would also regularly organise marine safety trainings for employees, partners and other marine workers to enhance their basic safety knowledge and skills.

The Group has also regularly arranged employees to go through fire and emergency drills in which they will familiarise themselves with basic self-rescue and emergency escape skills Knowledge and skills concerning firefighting facility deployment, firefighting safety, safe electricity use in offices, as well as safe use of high-rise elevators. Classic firefighting cases have been shared with the employees to raise their safety awareness and sense of responsibility.

In addition to ensuring effectively the safety of the Group's employees, the Group discharges also the safety supervision role for those contractors within its business scope. The contractors are requested to establish sound safety management procedures for carrying out all kinds of safety instruction tasks and improving the management systems for occupational health and safety.

#### 職業安全 一 管理制度與規範要求

本集團每年年初會編制員工安全培訓計劃,為員工提供適當的職業健康及安全培訓,培訓內容主要包括安全標識的識別、安全設施設備的操作、相關操作崗位的安全操作規程、安全事故案例反思等,以此提升相關員工的安全意識,使其能有效辨別安全隱患並時常保持警惕。

由於部分業務在海邊進行,為保障員工及客戶的人身安全,有關公司已組織部分員工考取由國家體育總局頒發的行業從實人員資格證書和深圳市水上運動協會報入員資格證書和深圳市水上運動協會頭張時刻有持證且專業經驗豐富的救生員值班,並定期開展海上安全相關培訓,包括對企業內部員工、合作商戶等與海上作業有關的人員,加強基本安全知識的積累及技能的提升。

本集團還定期組織員工開展消防及安全應急演練,指導員工學習基本自救和緊急逃生本領。從消防佈防、消防安全知識與技能、辦公用電安全、高層電梯安全使用規範等應急措施方面進行了深入分享,結合消防經典案例分享,結合消防經典案例 幫助員工強化安全防範意識,增加工作責任防範意識,增加工作責任心。

除了有效保障本集團員工安全以外,本集 團也有效履行了對業務範圍內承包商的 安全管理監督職能,要求其建立健全安全 管理制度,充份做好各類安全指導工作, 完善職業健康與安全管理體系。

#### **Body Check and Insurance**

The Group has made contribution to the five mandatory insurance schemes (pension fund, medical insurance, industrial injury insurance, unemployment insurance and maternity insurance) for the PRC employees, and has organised employees to join the "critical illness insurance" scheme as recommendable by the government. For employees who work for the real estate development segment where certain risks do exist, the Group has additionally purchased the commercial casualty insurance.

The Group continues to promote the establishment of the employee health care system to help employees identify and reduce health risks. The Group conducts multiple tasks such as employees' health assessment, health promotion activities, promotion of health concept, provides annual health inspection and body check for all employees, arranges casual health promotion activities such as medical consultation and health physical therapy launches health periodicals and health lectures, so as to provide a comprehensive cover of health management for employees.

The Group has operated a professional premise for caring the mental health of employees. Besides organizing regular counselling sessions held by professional psychological practitioners from professional institutions for giving the employees advices on psychological adjustments in the workplace and stress relief, the Group has also cared the healthy growth of the employees through the provision of mental health training, consultation and guidance.

#### 體檢及保險

本集團為國內的員工按期繳納「五險」(即養老保險、醫療保險、工傷保險、失業保險和生育保險),還積極組織員工參加政府提倡的「重大疾病保險」,並針對房地產開發、經營事項中有一定風險的業務,額外為有關員工購買了意外傷害商業保險。

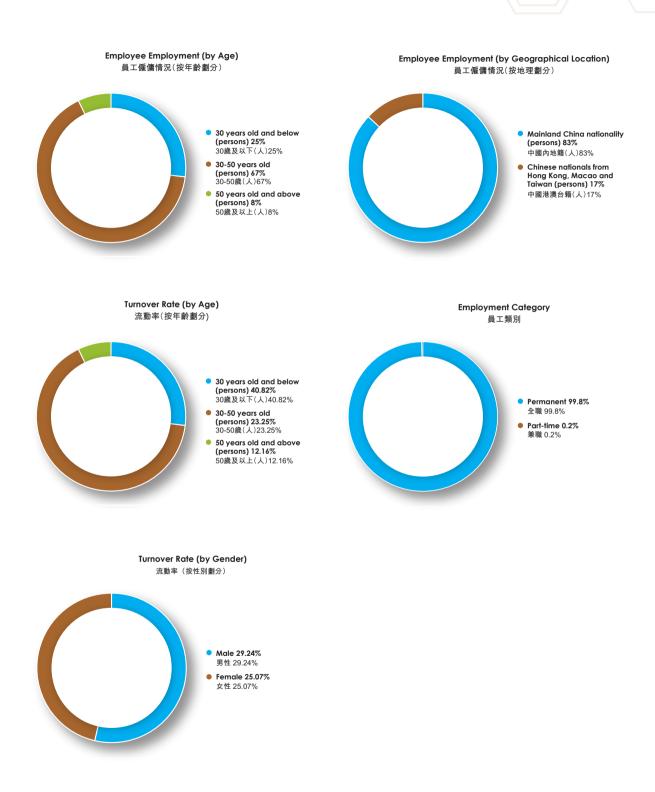
本集團持續推動建立員工健康關懷體系, 幫助員工識別和降低健康風險。本集團從 員工健康狀況評估、健康促進活動開展、 健康理念宣導等多方面開展工作,堅持每 年為全體員工提供健康檢查、體質檢測, 不定期安排名醫問診、健康理療等健康促 進活動,推出健康期刊、舉辦健康講座, 為員工提供全面的健康管理保障。

本集團開闢了保障員工心理健康的專業場所,除了定期安排專業機構心理諮詢師提供職場心理調適、壓力疏解等方面的專項服務外,還通過心理健康培訓、諮詢與輔導,持續關注員工的健康成長。

#### **5.1 Performance Indicator**

#### 5.1 績效指標

Performance Indicator 績效指標	2020 2020 年	2019 2019 年
Total number of employees (persons) 員工總數(人)	1,036	1,020
Proportion of total female employees (%) 女性員工比例(%)	38	38
Proportion of female managers (%) 女性管理者比例(%)	26	26
Social insurance (Mandatory Provident Fund) coverage rate (%) 社會保險(強積金)覆蓋率(%)	100	100
Number of confirmed occupational diseases (persons) 職業病確診數(人次)	0	0



#### 6. PARTNERSHIP

#### 6. 夥伴關係

#### **6.1 Performance Indicator**

#### 6.1 績效指標

Performance Indicator 績效指標	2020 2020年	2019 2019 年
Number of listed manufacturing suppliers 上市製造業務供應商數(個)	5,636	2,009
Number of procurement bribery, corruption or other violations found (times) 發現採購賄賂、貪污或其他違規次數(次)	0	0
Number of financial services awards awarded by industrial organisations and media 金融服務獲得行業、媒體頒發獎項數(個)	1	1
Number of financial investment lectures opened for customers 為客戶開展金融投資講座次數(次)	17	8
Effective handling rate of customer complaints (%) 客戶投訴有效處理率(%)	100	100

#### **6.2 Supply Chain Management**

The Group advocates a business partnership of "honesty and trustworthiness, win-win cooperation", and attaches importance to the development and cultivation of a long-term stable supplier base. It has established standardised system documents to improve the control level in supplier sourcing, visit and inclusion into its supplier base, process control, evaluation, assessment and other aspects.

The Group's real estate development business is directly connected to over 20 sectors, which shall involve over 50 upstream and downstream industries. The Group's cooperation with suppliers with sincerity is indispensable to its delivery of superior quality of projects and customer services.

#### 6.2 供應鏈管理

本集團倡導「誠實守信、合作共贏」的商業夥伴關係,重視開發、培養長期穩定的 供應商隊伍,在供應商尋源、考察入庫、 過程管控、評估、考核等方面流程建立標 準化體系文件提升管控水平。

地產項目建設與20多個產業有直接關係, 共涉及上下游50多個行業。本集團旗下 項目精工品質的實現、對客戶完美服務的 呈現都離不開與所有上下供應商的精誠 合作。

#### 6.2.1 Hierarchical Supplier Management

In 2019, the Company revised the Rules Governing Supplier Assessment, and assessed suppliers on a quarterly and annually basis. A hierarchical supplier management system has been put in place. Suppliers' performance in seven aspects is monitored, namely quality control, delivery cycle, level of cooperation, information, reasonableness of payment terms, costing work cooperation, responsiveness to quotations and contract requirements. Based on suppliers' performance, they are rated by four grades, namely A, B, C and D. Suppliers with Grade D will be reassessed, and if necessary, we may stop making procurement from such suppliers.

#### 6.2.1 供應商分級管理

2019年本公司修訂了《供應商評估管理辦法》,按季度、年度組織供應商評估,對供應商實施分級管理,從品質控制、供實週期、過程配合、資料、付款要求合理性、成本工作配合、報價與合同要求的回應程度等七個維度對供應商履約進行動態監督,每年依據動態履約得分將供應商評定為ABCD四個等級,對D級供應商實行複評,如有必要,可能將停止向此類供應商採購。

#### Total number of suppliers (breakdown by location of incorporation): 5,636

集團供應商總數量(按供應商註冊地分):5.636家

1,911

Suppliers in Southern China 華南地區供應商

1,839

Suppliers in Eastern China 華東地區供應商

794

Suppliers in Northern China 華北地區供應商 411

Suppliers in Southwest China 西南地區供應商

271

Suppliers in Central China 華中地區供應商

410

Suppliers in Northeast China 東北地區供應商

PERCENTAGE OF SUPPLIERS BY REGION 供應商區域佔比

4.81%
Central
China
華中地區
A.81%
Central
China
華中地區
A.81%
Couthern
China
華東地區
A.81%
Southwest
China
華東地區
A.81%
Southwest
China
華東地區
A.81%
Central
China
華中地區
A.81%
Central
China

基本東地區
A.81%
Central
China

The Group has raised suppliers' environmental awareness by requiring them to procure ISO9000 management system certification and ISO14000 environmental system certification. Moreover, we set high standards for energy conservation and environmental protection. Our efforts have supported the development of a green and low-carbon economy.

為提高供應商的環境責任意識,本集團要求製造企業管理標準達到ISO9000管理體系認證,環保標準達到ISO14000環境體系認證,並設置了嚴格的節能、環保技術要求,支援綠色低碳產業發展。

#### 6.2.2 Transparent and Traceable Procurement Process

The Group has established a regular supplier introduction mechanism for suppliers. Under our tendering rules, only suppliers in our prospective supplier database are allowed to bid for our projects. Such mechanism and rules help regulate the bidding and purchasing practices of the Company's construction project contracting and bidding management departments and to build an efficient, clean and fair procurement management system.

The Company has implemented the Glory Sun Group Project Outsourcing and Tendering Policy and the Guidelines for Accounting and Financial Staff in the Supervision and Auditing of Tendering and Procurement accordingly, thereby building a closed-loop management and supervision mode.

#### 6.2.2 透明及可追溯之採購流程

本集團建立了對供應商常態化引進機制。 根據我們的招標規則,只有我們潛在供應 商數據庫中的供應商才可以投標我們的 項目。該機制和規則有利於規範公司建設 工程承包和招標業務部門的招標採購行 為,構建高效、廉潔、公正的採購管理體 系。

本公司已經實施了《寶新集團工程發包及 招標管理制度》以及相應的《計財人員招 標採購監審作業指引》,從而建立閉環管 理及監督模式。

### Closed-loop management and supervision processes for procurement 採購閉環管理監督流程



When making decisions on procurement, the Company encourages persons in charge in subsidiaries to consider a range of factors including the qualities, costs and environmental impacts of the materials. On the premise of fulfilling the Company's procurement policy, preference is given to the products, equipment and services of the local suppliers, and priorities are given to the suppliers in closer proximities who adopt eco-friendly means of transport. Procurement from local suppliers can reduce the emission of greenhouse gas, and the occupation of public resources. While reducing risks in our supply chain, the Group also closely works with the suppliers to save more resources with effective solutions.

本公司宣導各子公司負責人員在採購時 平衡考慮原材料的質素、成本、環境保護 等因素,在符合公司採購政策的前提下, 優先選購本地供應商的產品、設備與服 務,並優先選擇距離較近及採用較環保的 交通運輸工具的供應商,避免溫室氣體的 排放及社會資源的佔用,在降低與供應鏈 相關的風險同時,本集團與供應商密切合 作,通過有效的解決方案進一步實現資源 節約。

The Group also inspects and grades the EHS (environment, health and safety) management practices and status of supervisors and main sub-contractors, and uses outcome of such inspection and grading in performance assessment for the suppliers. We have centralized procurement processes and dispatched on-site staff to monitor the production process and promote eco-friendly manufacturing in the suppliers. Moreover, regional service centres have been established to enhance the efficiency in supply and technological services.

同時,本集團對監理和總包類供方的EHS (健康、安全與環境一體化)管理行為和 管理狀態進行檢查評分,並將上述結果用 於供應商績效評估。整合集採物料履約過 程,通過駐場監造,監督和促進供應商綠 色生產,通過設立區域服務中心,提高供 貨和技術服務效率。

#### **6.3 Compliance Purchasing**

The Group adheres to the principles of "honesty, fairness, transparency, traceability and full competition" to carry out procurement. The Group's headquarters and its subordinate companies process qualified procurement projects through public bidding which was subject to recording and the supervision of the audit department.

#### 6.4 Industrial Exchange

The Group agrees that intra-industry exchanges can promote the competitiveness of its products and services. It also actively creates opportunities for such exchanges to learn from and share resources with partners such as suppliers and customers.

#### **6.5 Customers Services**

The Group is committed to improving customer loyalty and consumption experience by mechanisms such as perfecting product quality control, service satisfaction management, aftersales service system, protection of consumers' rights and interests and complaint acceptance with self-improvement.

#### 6.3 合規採購

本集團堅持「廉潔、公正、透明、可追溯 及充分競爭原則」開展採購工作。集團總 部及各下屬公司對符合條件的採購項目 應通過招投標等公開方式進行,招標過程 形成記錄,並接受審計部門的監督。

#### 6.4 行業交流

本集團認可行業內交流可推動提升自身 產品、服務的競爭力,我們亦積極創造此 類機會與供應商、客戶等合作夥伴彼此學 習、資源共享。

#### 6.5 客戶服務

本集團致力於通過完善產品質量控制、服 務滿意度管理、售後服務體系、消費者權 益保護、投訴意見受理與改進等機制,提 升客戶忠誠度及消費體驗。

In accordance with national and industry standards, the Group clearly states the product name, trademark, manufacturer, address and contact number on the outer packaging of industrial products, and provides the customer with the product certificate and instruction manual. When providing financial services such as securities investment, asset management and wealth management to customers, it carries out customer identity identification, customer risk tolerance assessment, return visit and investigation as well as investment risk warning in strict accordance with laws and industry self-discipline rules and in a way that customer privacy information is kept strictly confidential.

本集團嚴格按照國家及行業標準在工業產品外包裝明示產品名稱、商標、生產廠家、地址及聯繫電話,並向客戶提供產品合格證及使用説明書;向客戶提供證券投資、資產管理、財富管理等金融服務時,嚴格按照法律和行業自律規則進行客戶身份識別、客戶風險承受能力評估、回訪調查及投資風險提示,並對客戶私隱信息嚴格保密。

In January 2021, the Company won "the best financial company" award at the 5th "Golden Hong Kong Stocks Awards", affirming its wide recognition in Hong Kong.

於二零二一年一月,本公司於第五屆「金港股年度頒獎盛典」上榮獲「最佳金融公司」大獎,表明其於香港廣受認可。

The Company believes that this award can enhance the Company's brand effect and raise its reputation in the global capital market and increase the attention and understanding of local and foreign investors to the Company. It also promotes in-depth communication between the Company and investors, demonstrates our corporate value and improves public awareness.

本公司深信該獎項能提升本公司在全球 資本市場中的品牌影響及美譽度,加深境 內外投資者對企業的關注與瞭解,同時促 進企業與投資者的深度溝通,展現企業價 值及提高關注度。

#### 6.6 Investor Relations

In accordance with the rules and requirements of the Hong Kong Stock Exchange, the Group regulates corporate governance and information disclosure as a listed company to ensure the compliance and independent operation of listed companies and to safeguard the legitimate rights and interests of shareholders and stakeholders.

#### 6.6 投資者關係

本集團嚴格按照香港聯交所規則及要求, 規範上市公司企業管治及信息披露,確保 上市公司的合規、獨立運作,維護股東及 利益相關方的合法權益。

#### 7. DEVELOPMENT OF COMMUNITY

#### 7.1 Performance Indicator

#### 7. 發展社區

#### 7.1 績效指標

Performance Indicator 績效指標	2020 2020 年	2019 2019年
Number of public welfare activities attended (times) 參加社會公益活動次數(次)	4	7
Public welfare donation (HK\$'000) 公益捐贈(千港元)	240	23

#### 7.2 Promoting Regional Development

The Group has taken care of the public's well-being and benefits. We have always proactively engaged with communities to learn the needs of communities, and is committed to participating in all those community activities which will help establish a positive image of the industry as well as the Company, and respond to the needs of the communities. We have done our best to give back to the society. The Company also encourages employees to participate in charitable activities. Our cooperative partners would include community groups, charity organisations, government agencies and other stakeholders.

#### 7.2 促進區域發展

本集團關注社會公眾的福祉和利益,一直 主動接觸社區,瞭解其需求,並致力參與 有助建立行業及本公司正面形象的社區 活動,響應社會上的各種需求,在力所能 及的範圍內回饋社會;同時,鼓勵員工參 與慈善公益活動。合作夥伴包括社區團 體、慈善團體、政府部門及其他持份者。

### 7.3 Promoting the Interactive Communication of Community Culture

### Shantou Longhu District Library Bay Center Branch officially opened

On 18 November 2020, the opening ceremony of Shantou Longhu District Library Bay Center Branch was held. The branch is located on the second floor of Shantou Bay Center. In the first phase, more than 600 books were introduced to citizens for borrowing at no cost.

#### Guangxi Division Nanning preliminary contest of the 2020 BOYA Piano Art Festival successfully ended in Nanning Project Marketing Center

From 8 August to 30 August 2020, Guangxi Division Nanning preliminary contest of the 2020 BOYA Piano Art Festival was jointly held by Nanning Company and Boya Piano Company in Nanning Project Marketing Center. The competition lasted nearly one month, with a total participants of around 920 young players. This activity was a real practicing experience for contributing to the beauty of community artistic life.

#### Nanning Company participated in the activity of "Leading Real Estate Power for Ten Years"

On 1 November 2020, the Wuxiang New District relay run of "Leading Real Estate Power for Ten Years" was jointly held by Nanning Evening News and Guangxi Radio and Television FM950 in Wuxianghu, representing the contribution of the real estate industry in creating a new image of Nanning City, and assuming the role of the "leading runner" to advocate urban construction and development.

#### 7.3 促進社區文化互動交流

#### 汕頭龍湖區圖書館海灣中心分館正式 掛牌

於二零二零年十一月十八日,汕頭龍湖區 圖書館海灣文化中心分館揭牌儀式舉行, 分館位於汕頭海灣文化中心二樓,首期引 入600餘冊圖書向市民朋友免費開放借閱。

#### 2020 BOYA 鋼琴藝術節廣西賽區南 寧初賽在南寧項目行銷中心華麗落幕

於二零二零年八月八日至三十日期間,由南寧公司與伯牙琴行攜手舉辦的2020 BOYA鋼琴藝術節廣西賽區南寧初賽在南寧項目行銷中心盛大舉行,比賽歷時近一個月,共有約920位小選手參與角逐。本次活動是打造社區藝術生活之美的一次踐行。

#### 南寧公司參加「地產力量十年領跑」 活動

二零二零年十一月一日,由南寧晚報和廣西廣播電視臺FM950頻道聯合舉辦的「地產力量十年領跑」五象新區接力跑活動在五象湖舉行,代表地產行業打造南寧城市新形象的同時,並將以「領跑者」為目標,助力城市建設與發展。

### The sailing boat racing of "Sailing for Fun" was held in the New Sports Marine Sports Centre

In 2020, the New Sports Marine Sports Centre not only provided the venue for variety of competition events and support services for the customers of the sports centre, but also cooperated with Lavenna Resort Judiao to integrate water sports into seaside leisure and vacation. By organising group water sports competition events for spreading marine culture and sharing sailing fun with family members, the yachts sailing and its culture were being popularized.

### During the National Day, the Group staged a wonderful celebration of projects in many locations

During the National Day, the celebration activities of various projects of the Group were staged in turn. Shantou Company invited famous Chaoshan comedians for a performance show and held a grand garden party to inherit the regional cultural characteristics.

#### "ACCA Hong Kong Community Day" Online Event

On 21 December 2020, the Association of Chartered Certified Accountants Hong Kong held the "ACCA Community Day" 2020-online rickshaw competition, aiming to raise funds for charitable organizations helping the disadvantaged groups. The Company actively urged its employees to participate in the event and closely connected with each other through this innovative charity activity. Besides sharing the common happiness from the participation into such charitable event, the power of charity and love were being conveyed and advocated to the general public.

#### 浪尖海洋俱樂部小帆船競技賽在新體 育海洋運動中心舉行

新體育海洋運動中心於二零二零年除為 運動中心客戶提供多種比賽場地及支援 服務外,還聯合桔釣沙萊華酒店,將海洋 運動融入海濱休閒度假,以傳播海洋文 化、與家人共用航海樂趣為目的的群眾性 航海賽事,旨在推廣普及帆船運動和文 化。

#### 國慶期間本集團多地項目慶祝活動精 彩上演

國慶期間歡樂不斷,本集團各地項目慶祝 活動輪番上演。汕頭公司邀請潮汕知名笑 星到場表演,並舉行了盛大遊園會活動, 傳承地域文化特色。

#### 「ACCA香港公益關愛日」線上活動

於二零二零年十二月二十一日,ACCA(特許公認會計師公會)香港分會舉行了「ACCA公益關愛日」2020 — 網上人力車比賽,旨在為弱勢社群組織籌款。本公司積極號召員工參加本次活動,透過這個創新的慈善活動與員工連結,一同感受公益帶來的快樂,向外界傳遞和宣揚慈善公益與愛的力量。

### 7.4 Focusing on Targeted Poverty Alleviation and Improving the Quality of Poverty Elimination

The Group has continued to exert its strength in the fight against poverty. Taking the headquarters as the axis, the Group has carried out poverty alleviation activities in many regions of the country. Four poverty alleviation modes, namely Party building poverty alleviation, education poverty alleviation, employment poverty alleviation and consumption poverty alleviation have been established with which the precise strategy to maximize the power of enterprises and communities in the precise poverty alleviation is being upheld. During the Reporting Period, the Group made charitable and other donations amounting to approximately HK\$240,125.

### 7.8 Insurance Poverty Alleviation Hiking and cultural creative activities

On 4 July 2020, the "7.8 Insurance Poverty Alleviation Hiking" and cultural creation activities were launched in Shantou Times Bay Cultural Centre. The event was jointly hosted by Banking and Insurance Regulatory Bureau of Shantou and the Insurance Industry Association. The event was officially launched, where people of various associations and institutions walked along the Eastern Coast Avenue for voluntarily participating in such public welfare activities. The Group has always adhered to the corporate mission of "developing industry and repaying society", actively participated in public welfare activities, and further demonstrated its sense of responsibility of being grateful to society, serving society and giving back to the society.

#### 7.4 聚焦精準扶貧並提升脱貧品質

本集團在脱貧攻堅戰中持續發力,以總部為軸心,向全國多個區域輻射開展扶貧工作,形成了黨建扶貧、教育扶貧、就業扶貧、消費扶貧四大扶貧模式,堅持精準方略,最大限度地發揮企業、社區在精準扶貧中的強大力量。本報告期內,本集團作出慈善及其他捐贈為數約240,125港元。

#### 7.8 險扶貧徒步行及創文活動

於二零二零年七月四日,「7.8保險扶貧徒步行」暨創文活動在汕頭時代灣海灣文化中心啟動。活動由汕頭銀保監分局以及保險行業協會聯合主辦。活動正式啟動,各協會及機構人員沿著東海岸大道徒步行,自發自覺參與公益活動。汕頭公司始終知持「發展產業、回報社會」的企業使命,積極參與公益活動,進一步展現感恩社會、服務社會、回饋社會的責任感。

#### Shantou Company won the Contribution Award for Targeted Poverty Alleviation and Rural Revitalization in the 10th anniversary of "Guangdong Poverty Alleviation Day"

On 30 June 2020, Shantou held the 2020 Guangdong Poverty Alleviation Day and the 10th anniversary summary meeting of "6·30". Shantou Company has participated in Shantou City's poverty alleviation activities for many years. In the event, Shantou Company won the Contribution Award for Targeted Poverty Alleviation and Rural Revitalization in the 10th anniversary of "Guangdong Poverty Alleviation Day" presented by Shantou municipal government.

#### Nanning Company won the title of "Advanced Unit for Promoting Poverty Alleviation" in Liangqing Town of Nanning

On 18 September 2020, Nanning Company participated in the donation ceremony of "Poverty Alleviation Day" and "Decisive Battle to Win Poverty Alleviation, I am on action!" organized by the Party Committee and government of Liangqing Town, Nanning City, to promote the activities of poverty alleviation in Liangqing town. In the event, Nanning Company was awarded the honorary title of "Advanced Unit for Promoting Poverty Alleviation" in Liangqing town.

### 汕頭公司榮獲「廣東扶貧濟困日」活動十周年精準扶貧和鄉村振興貢獻獎

於二零二零年六月三十日,汕頭市舉行二零二零年廣東扶貧濟困日活動暨「6·30」十周年總結大會,汕頭公司連續多年助力汕頭市扶貧工作。活動中,汕頭公司榮獲汕頭市政府授予的「廣東扶貧濟困日」十周年精准扶貧和鄉村振興貢獻獎。

#### 南寧公司榮獲南寧良慶鎮「助力脱貧 攻堅先進單位 | 稱號

於二零二零年九月十八日,南寧公司參加 由南寧市良慶鎮鎮黨委、政府組織的良慶 鎮「扶貧日」暨「決戰決勝脱貧攻堅,我 在行動!」的捐款活動儀式,助力良慶鎮 脱貧攻堅工作。活動中,南寧公司被授予 良慶鎮「助力脱貧攻堅先進單位」榮譽稱 號。

#### 8. ESG REPORTING GUIDE INDEX

8. 《環境、社會及管治報告指引》 索引

ESG Reporting Guide Aspect 環境、社會及管治報告指引層面	Comply or Explain with Statement 不遵守就解釋 之相關聲明	Chapter 章節
Aspect A1: Emissions 層面 A1:排放物		
General Disclosure: Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	Comply	3. Environmental Protection
一般披露: 有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生 等的(a)政策;及(b)遵守對發行人有重大影響的相關法律及規例的資料。	遵守	3.綠色環保
<ul> <li>KPIs</li> <li>A1.1 The types of emissions and respective emissions data</li> <li>A1.2 Greenhouse gas emissions in total (in ton)</li> <li>A1.3 Total hazardous waste produced (in ton)</li> <li>A1.4 Total non-hazardous waste produced (in ton)</li> <li>A1.5 Description of measures to mitigate emissions and results achieved</li> <li>A1.6 Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved.</li> </ul>	Comply	3. Environmental Protection
關鍵績效指標 A1.1 排放物種類及相關排放數據 A1.2 溫室氣體總排放量(以噸計算) A1.3 所產生有害廢氣物總量(以噸計算) A1.4 所產生無害廢氣物總量(以噸計算) A1.5 描述減低排放量的措施及所得成果 A1.6 描述處理有害及無害廢棄物的方法、減低產生量的措施及所得成果。	遵守	3.綠色環保

ESG Reporting Guide Aspect 環境、社會及管治報告指引層面	Comply or Explain with Statement 不遵守就解釋 之相關聲明	Chapter 章節
Aspect A2: Use of Resources 層面 A2:資源使用		
General Disclosure: Policies on the efficient use of resources, including energy, water and other raw materials.	Comply	3. Environmental Protection
一般披露: 有效使用資源(包括能源、水及其他原材料)的政策。	遵守	3.綠色環保
<ul> <li>KPIs</li> <li>A2.1 Direct or indirect energy consumption by type in total and intensity</li> <li>A2.2 Water consumption in total and intensity</li> <li>A2.3 Description of energy use efficiency initiatives and results achieved</li> <li>A2.4 Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved</li> <li>A2.5 Total packaging material used for finished products (in ton)</li> </ul>	Comply	3. Environmental Protection
關鍵績效指標 A2.1 按類型劃分的直接或間接能源總耗量及密度 A2.2 總耗水量及密度 A2.3 描述能源使用效益計劃及所得成果 A2.4 描述求取適用水源上可有任何問題,以及提升用水效益計劃及所得成果 A2.5 製成品所用包裝材料的總量(以噸計算)	遵守	3.綠色環保
Aspect A3: The Environment and Natural Resources 層面 A3:環境及天然資源		
General Disclosure: Policies on minimising the issuer's significant impact on the environment and natural resources.	Comply	3. Environmental Protection
一般披露: 減低發行人對環境及天然資源造成重大影響的政策。	遵守	3.綠色環保
KPI A3.1 Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Comply	3. Environmental Protection
關鍵績效指標 A3.1 描述業務活動對環境及天然資源的重大影響及已採取管理有關影響 的行動。	遵守	3.綠色環保

ESG Reporting Guide Aspect 環境、社會及管治報告指引層面	Comply or Explain with Statement 不遵守就解釋 之相關聲明	Chapter 章節
Aspect B1: Employment 層面 B1:僱傭		
General Disclosure: Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	Comply	5. Employee Rights and Interests
一般披露: 有關薪酬及解僱、招聘及晋升、工作時數、假期、平等機會、多元化、反 歧視以及其他待遇及福利的福利的(a)政策;及(b)遵守對發行人有重大影響的相關法律及規例的資料。	遵守	5. 員工權益
Aspect B2: Health and Safety 層面 B2:健康與安全		
General Disclosure: Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	Comply	4. Safe Production
一般披露: 有關提供安全工作環境及保障僱員避免職業性危害的(a)政策;及(b)遵守 對發行人有重大影響的相關法律及規例的資料。	遵守	4. 安全生產
Aspect B3: Development and Training 層面 B3:發展及培訓		
General Disclosure: Policies on improving employees' knowledge and skills for discharging duties at work, and description of training activities.	Comply	5. Employee Rights and Interests
一般披露: 有關提升僱員履行工作職責的知識及技能的政策,以及描述培訓活動。	遵守	5. 員工權益

ESG Reporting Guide Aspect 環境、社會及管治報告指引層面	Comply or Explain with Statement 不遵守就解釋 之相關聲明	Chapter 章節
Aspect B4: Labour Standards 層面 B4:勞工準則		
General Disclosure: Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	Comply	5. Employee Rights and Interests
一般披露: 有關防止童工或強制勞工的(a)政策;及(b)遵守對發行人有重大影響的相關法律及規例的資料。	遵守	5.員工權益
Aspect B5: Supply Chain Management 層面 B5:供應鏈管理		
General Disclosure: Policies on managing environmental and social risks of the supply chain.	Comply	6. Partnership
一般披露: 管理供應鏈的環境及社會風險政策。	遵守	6.夥伴關係
Aspect B6: Product Responsibility 層面 B6:產品責任		
General Disclosure: Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	Comply	6. Partnership
一般披露: 有關所提供產品和服務的健康與安全、廣告、標簽及私隱事宜以及補救方 法的(a)政策;及(b)遵守對發行人有重大影響的相關法律及規例的資料。	遵守	6. 夥伴關係

ESG Reporting Guide Aspect 環境、社會及管治報告指引層面	Comply or Explain with Statement 不遵守就解釋 之相關聲明	Chapter 章節
Aspect B7: Anticorruption 層面 B7:反貪污		
General Disclosure: Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	Comply	2. Risk Compliance
一般披露: 有關防止賄賂、勒索、欺詐及洗黑錢的(a)政策;及(b)遵守對發行人有重大 影響的相關法律及規例的資料。	遵守	2.風險合規
Aspect B8: Community Investment 層面 B8:社區投資		
General Disclosure: Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	Comply	7. Development of Community
一般披露: 有關以社區參與來瞭解營運所在社區需要和確保其業務活動會考慮社區利 益的政策。	遵守	7.發展社區



